

PROPOSED PROGRAMME AGENDA (PRESENTERS' VERSION)

**2021 MCMC RESEARCH SYMPOSIUM SERIES No. 8: BEYOND THE PANDEMIC: THE ROAD TO SUSTAINABLE SOCIO-ECONOMIC RECOVERY**

PLATFORM: WEBINAR

TENTATIVE DATE: WEDNESDAY 07 JULY 2021

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TIME	ITEM
0830	Participants online waiting room opened
0900	Emcee's Address
0905 (20 m)	<p>Welcoming Address: <b>Rebuilding Better: Reframing Digital Services for Socio-Economic Upliftment</b></p> <p><b>Ms. Bawani Selvaratnam,</b> Chief Officer, Corporate and International Sector, Malaysian Communications and Multimedia Commission</p> <p>Abstract The welcoming address <b>presents MCMC research activities and work related to MCMC initiatives.</b> In presenting MCMC initiatives the synthesis of the Jalanan Digital Nasional (JENDELA) plan incorporating <b>infrastructure quality and access improvements and acceleration of service deployments</b> together with <b>societal safety nets</b> such as Penjana and i-Sinar and capacity building under MyDigital are presented.</p> <p>The synthesis of these efforts will lead to more socio-economic benefits, in the spheres of public health and welfare, education, community cohesion and emerging work and employment opportunities. Within this context, <b>the welcome address presents how MCMC has responded to the COVID-19 pandemic in ensuring digital services as a societal leveller and catalyst for resilience and sustainability.</b></p>
0925 (5 m)	Break

<p><b>0930 - 1100 (90 m incl Q&amp;A)</b></p>	<p><b>Panel Session 1 – Understanding the Challenges of Sustainable Recovery: Accelerating adoption of digital platforms and services for socio-economic upliftment and inclusion</b></p> <p>Moderator <b>YBhg. Prof. Dato’ Dr. Ahmad Murad Bin Mohd Noor Merican</b> (International Institute of Islamic Thought And Civilisation, International Islamic University Malaysia)</p> <p>Abstract – Session explores ongoing research under the DSRG in relation to digital inclusion and how in the face of complex and intersectional set of difficulties there is an <b>increasingly critical need to ensure all users are able to exploit and maximize the benefits of digital services among the poor, marginalized and vulnerable segments of society.</b></p> <p><u>INSTRUCTION TO PRESENTERS</u></p> <ol style="list-style-type: none"> <li>1. Total time allocation for the whole panel session is 90 minutes (time controlled by moderator and aided by emcee/official timekeeper):       <ol style="list-style-type: none"> <li>a. 20 minutes for moderator to introduce, contextualize and explore issues</li> <li>b. 15 minutes per panel member (total 45 minutes) presentation. to sum up research findings, observed issues recommendations, and implications of research within the context of the session</li> <li>c. 25 minutes for questions and answers from moderator and/or audience (questions will be shared by symposium secretariat on moderator’s char box)</li> </ol> </li> <li>2. As a presenter you are allocated up to 15 minutes to to sum up research findings, observed issues recommendations, and implications of research within the context of the session.</li> <li>3. In relation to your respective research projects you are invited where appropriate to emphasise how your research addresses the following issues:       <ol style="list-style-type: none"> <li>a. General aspects pertaining to:           <ol style="list-style-type: none"> <li>i. pressing need to have insights to accelerate the adoption of digital services; and</li> <li>ii. ensuring that users are empowered to leverage services within the new norms</li> </ol> </li> <li>b. Framing the DSRG research projects specifically in relation to:           <ol style="list-style-type: none"> <li>i. Challenges of adoption an how marginalised segments leverage digital services and imperative for socio-economic upliftment and inclusion (Dr. Alif’s project)</li> <li>ii. To what extent are companies adopting e-services (Dr. Rusli’s project)</li> <li>iii. To what extent are users adopting services within the context of pandemic restrictions and continued use of cashless payments services (Dr. Lu’s project)</li> </ol> </li> </ol> </li> <li>4. Following the presentations 25 minutes is allocated for the Q and A session       <ol style="list-style-type: none"> <li>a. Questions will be selected from questions obtained from participants or from the moderator</li> </ol> </li> </ol>
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	<p>b. In relation to your respective research we invite you to submit up to two questions which underlie the importance of your research work for the consideration of the moderator</p> <p>List of Panel Members and title of research</p> <ul style="list-style-type: none"> <li>i. <b>Dr. MOHD ALIF BIN JASNI</b>, Universiti Utara Malaysia, <i>AKSESIBILITI GELANDANGAN KEPADA RAWATAN KESIHATAN VIA KOMUNIKASI DIGITAL</i>;</li> <li>ii. <b>Dr RUSLI BIN LATIMAHA</b>, Universiti Malaysia Sabah, <i>DOES MOBILE APPS HELP GROW YOUR BUSINESS? THE CASE OF DELIVERY SERVICES IN SABAH</i>; and</li> <li>iii. <b>Dr. LU MING PEY</b>, Universiti Utara Malaysia, <i>INFLUENCE OF COVID-19 PANDEMIC ON CASHLESS PAYMENT - CONSUMERS' BEHAVIOURS</i>.</li> </ul> <p>20 m introduction  15 m presentation each (3 presenters)  25 m Q&amp;A  90 m total</p>
<p><b>1100</b> <b>(5 m)</b></p>	<p><b>Break</b></p>
<p><b>1105 -</b> <b>(90 m incl</b> <b>Q&amp;A)</b></p>	<p><b>Panel Session 2 – Building societal resilience and wellness through ICT</b></p> <p>Moderator – <b>YBhg. Prof. Dato’ Seri Dr. Syed Arabi Bin Syed Abdullah Idid</b> (Kulliyah of Islamic Revealed Knowledge and Human Sciences, International Islamic University Malaysia)</p> <p>Abstract</p> <p>Session <b>explores perspectives of users and self-regulation as well as key challenges faced by the different user groups</b>, explaining their impacts and insights and/or inputs in addressing their respective issues. The <b>session highlights selected DSRG research done in relation to contributing to a society that is resilient and able to cope with the risks of ICT and use it as an agent of good</b>. Also addressed are <b>protective measures through effective collective legislative, enforcement, administrative, regulatory elements and welfare initiatives</b>.</p> <p><u>INSTRUCTION TO PRESENTERS</u></p> <ol style="list-style-type: none"> <li>1. Total time allocation for the whole panel session is 90 minutes (time controlled by moderator and aided by emcee/official timekeeper): <ol style="list-style-type: none"> <li>a. 15 minutes for moderator to introduce, contextualize and explore issues</li> <li>b. 15 minutes per panel member (total 60 minutes) presentation. to sum up research findings, observed issues recommendations, and implications of research within the context of the session</li> <li>c. 15 minutes for questions and answers from moderator and/or audience (questions will be shared by symposium secretariat on moderator’s char box)</li> </ol> </li> </ol>

	<p>2. As a presenter you are allocated up to 15 minutes to sum up research findings, observed issues recommendations, and implications of research within the context of the session.</p> <p>3. In relation to your respective research projects you are invited where appropriate to emphasise how your research addresses the following issues:</p> <p>a. General aspects pertaining to:</p> <p>i. The intersection of ICT and society and how this impacts digital citizenship and cyberwellness; and</p> <p>ii. The need to build up societal resilience, capacity and protection to enhance the positive benefits of ICT whilst reducing threats and negative impacts.</p> <p>b. Framing the DSRG research projects specifically in relation to:</p> <p>i. Effective capacity building in mitigating the potential harmful and problematic use of ICT (applicable and relevant to all four researchers);</p> <p>ii. Barriers to access preventing equal opportunities (Dr. Shafizan’s and Dr. Hizmawati’s projects)</p> <p>iii. Parental responsibility, accountability and (Dr. Diana’s project);</p> <p>iv. Cohesive and collaborative approaches are necessary and ensuring no overt reliance on specific modes (Dr. Ani’s project)</p> <p>4. Following the presentations 25 minutes is allocated for the Q and A session</p> <p>a. Questions will be selected from questions obtained from participants or from the moderator</p> <p>b. In relation to your respective research we invite you to submit up to two questions which underlie the importance of your research work for the consideration of the moderator</p> <p>Panel Members and title of research</p> <p>i. <b>Dr. SHAFIZAN MOHAMED</b>, Universiti Islam Antarabangsa Malaysia, <i>INVESTIGATING THE LEVEL OF DIGITAL LITERACY AMONG CHILDREN OF B40 INCOME EARNERS: FOCUSING ON CHILDREN LIVING IN PROJEK PERUMAHAN RAKYAT</i> (PPR)</p> <p>ii. <b>Dr. NOR DIANA MOHD MAHUDIN</b>, Universiti Islam Antarabangsa Malaysia, <i>SHAPING FAMILY DIGITAL LITERACY: A TWO-PHASE STUDY INVESTIGATING PARENTAL MEDIATION PRACTICES OF YOUNG CHILDREN’S INTERNET AND DIGITAL TECHNOLOGIES USE</i>;</p> <p>iii. <b>Dr HIZMAWATI MADZIN</b>, Universiti Putra Malaysia (UPM), <i>IT SKILLS PROGRAMS FOR ORPHANS AND VULNERABLE CHILDREN (OVC) IN MALAYSIA</i>; and</p> <p>iv. <b>Dr. ANI MUNIRAH MOHAMAD</b>, Universiti Utara Malaysia, <i>ADEQUACY OF MALAYSIAN LAWS IN REGULATING CYBERBULLYING</i>.</p> <p>15 m introduction  15 m presentation each  15 m Q&amp;A  90 m total</p>
<b>1230 (5 m)</b>	Closing remarks
<b>1235</b>	Session Ends

