# Estimating Productivity and Identifying the Frontier

Malaysia Productivity Nexus

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# Background

Analysis of productivity at industry and sectorallevel is often too broad to be a practical basis for policy and strategy formulations. It is therefore essential to understand how firm-level (enterprise) productivity patterns evolve by taking into account the heterogeneity between firms.

Benchmarking and identification of frontier firms would provide better insights in devising effective policies to boost productivity at the sectoral level.



# Micro-level performance

Comparing firms' productivity within the same industry provides several benefits. Firms in different sectors can have different levels and growth rates of productivity for reasons unrelated to firm performance.

Variation in labour and capital intensity

Different pace of technological change

Degree of product differentiation and competition

# **Objectives**

- Preliminary evaluation of firm level efficiency and productivity based on the nine 'Productivity Nexus'
- Identification of frontier firms and non-frontier firms at the sectoral level

Analysis of productivity growth and organizational slack (x-inefficiency)

Recommendation on benchmarking framework for enterprise level productivity assessment



# Concept and context

Productivity reflects how efficiently a combination of inputs is used to produce output.

Higher productivity doesn't necessarily mean higher profitability. Nor do higher profits necessarily mean higher productivity.



# Multi-Factor Productivity (MFP)

MFP reflects how efficiently a combination of inputs is used to produce output.

The term MFP is also known as Total Factor Productivity (TFP).

It is often thought of as a proxy for broad technological advances that increase the output from a composite of inputs.

Source: Conway, 2016

These advances can include new technology associated with new types of equipment, improvements in increased scale and improved worker skills.

# **Frontier Firms**

# Definitional variants and approaches

OECD defines frontier firms as those in the top 10% of the productivity distribution – either globally (global frontier) or among domestic firms (domestic frontier).

Multi-Factor-Productivity (MFP) measure is based on Solow residual model using ORBIS database covering firms under two-digit-industry classification\*.

### **COUNTRY LEVEL STUDIES**

Distribution and ranking

Top 10 or top 100 ranked firms in each industries as a basis for measuring productivity frontier

Localize databases and sectoral classifications

New Zealand: Longitudinal Business Database (NZ Statistics)

Netherlands: Business Registry Dataset, Non-Financial Datasets,

Polisbus Dataset (Central Bureau of Statistics)

Variations in specification and methodology used
Index number, parametric and non-parametric approach
Output and input definition
Variable weightage

<sup>\*</sup> International Standard Industrial Classification (ISIC)

# Methodology

A three-step approach

## Phase One

Quantitative Analysis of Firm-level Microdata

Identification of frontier and nonfrontier firm for benchmarking purposes Allows for various decompositions of productivity level and growth

Identify the nature of misallocation (slacks) at the firm-level

## The underlying productivity drivers



Source: New Zealand Productivity Commission (April, 2020)

## Phase Two

Qualitative and inquiry evidence based case studies

Exploration of the underlying causes of growth, innovation and productivity change

## **Phase Three**

Workshops and Engagements

Policy recommendations through Enterprise Productivity Programme

# Frontier Analysis

# Firm-level productivity performance

| Data Envelopment Analysis (DEA) construct a frontier as the ratio of the weighted sum of outputs to a weighted sum of inputs to enable comparisons on efficiency and productivity performance.

| DEA uses a ratio of total factor productivity to measure performance by attributing a virtual optimal weight to each production entity's input and output.

| The optimal weights are arrived at by means of a Linear Programming (LP) model.

The efficient frontier is a function that indicates the maximum attainable level of output corresponding to a given composite inputs.

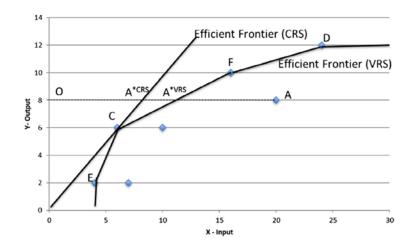


Figure 1: Hypothetical illustration of an efficient frontier

# **Frontier Analysis**

Firm-level productivity performance

# Efficiency score

Frontier methods
represent performance
by an efficiency score,
calculated as the firm's
distance to the best
practice industry frontier.

# Comparative analysis

The general use of DEA is to determine, compare and evaluate efficiency of multiple production entities against the best observed performance.

# Slack adjustment & Peers

A firm that is not on the frontier is rated to be inefficient and has the potential to improve its performance by realigning its resources according to its benchmark peers.

# Frontier Analysis

# General specifications and parameters

## OECD MultiProd Project

Micro-aggregated data study on productivity patterns across countries and over time

### OUTPUT

Gross output Revenue

Value Added

Revenues - cost of sales

#### INPUT

## Capital and Investment

Total investment across all asset classes

#### Labour

Employment in headcounts and; Labour costs

\*The choice of simpler input measures has been driven by the aim of collecting comparable statistics across firms while achieving the broadest possible coverage.

### OUTPUT

#### Value Added

Revenues - cost of sales

### INPUT

#### Capital and Investment

Total investment across all asset classes

#### Labour

Employment in headcounts and; Labour costs

#### Total assets

Inventories, development property, plant equipment, investment properties, intangible assets, receivables and etc.

#### Total equity

Shareholder equities and non-controlling

#### Labour input

Proxied by staff costs (excluding executive director remunerations)



The study relies on annual financial reports of public listed (main market) companies under Bursa Malaysia. Specific sectors under the Productivity Nexus are the key domain for measuring firms' productivity over the period of 2017 to 2019.





Prime market for listing of established companies

## Regulatory benchmark

Compliance with relevant rules and guidelines prescribed by Securities Commission and Bursa Malaysia

## Market benchmark

Non-prescriptive dimension which is purely market driven



### Identifiable core business

Business prospects

· Inroads made against

· Core business that is well

positioned to reap returns

competitors

visibility

· Involvement in growth industry

· Established brand or market

· Majority ownership and management control of an identifiable core business which is the principal source of operating revenue or after-tax profit



# Good management

- · Effectively managed by capable people with the requisite experience and qualification
- · Management continuity well in place



### Healthy financial position

- · Positive cash flow from operating activities
- · Adequate working capital (for at least 12 months after listing)



- · Sufficient systems, procedures,
- policies, controls and resources in place to ensure continuous compliance with the relevant rules and regulations

Commitment to compliance



### Responsible directors

· Directors are fully aware of and understand their fiduciary obligations



#### Risk management

· Internal control and risk management systems are in place in view of the company's business and growth plans



#### Good corporate governance

- · Strong corporate governance policies and practices
- · Founders, promoters, directors and management team have a good track record in corporate governance



#### No conflicts of interest

· Satisfactory resolution of any conflicts of interest situations



#### Does not undermine public interests

. Determination that the listing of an applicant does not undermine public interests

Source: Going Public - A Practical Guide to Listing on Bursa Malaysia (2020)



# Source and compilation

| Bursa Malaysia Mainboard listing: 977 companies

| Divided into 13 sectoral indices covering 38 + 4 subsectors in line with the internationally recognised standard (i.e. ICB and GICS)

| Mapping of Bursa sectoral listings with the 9 Productivity Nexus

	Sector	Subsector		
1.	Construction			
2.	Consumer products and services	Agricultural product Automotive Food/beverages Household goods Personal goods Retailers Travel, leisure and hospitality		
3.	Energy	Energy infrastructure, equipment and services Oil and gas producers Other energy resources		
4.	Financial services	Banking Insurance Other financials		
5. Healthcare		Healthcare equipment and services Healthcare providers Pharmaceuticals		

	Sector	Subsector
6.	Property	
7.	Industrial products and services	Auto parts Building materials Chemicals Diversified industries Industrial engineering Industrial materials, components and equipment Industrial services Metals Packaging materials Wood and wood products
8.	Real estate investment trusts	
9.	Technology	Digital services Semiconductors Software Technology equipment

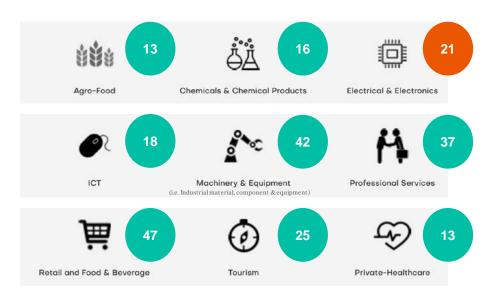
	Sector	Subsector
10.	Transportation and logistics	Transportation and logistic services Transportation equipment
11.	Telecommunic ations and media	Media Telecommunications equipment Telecommunications service providers
12	Utilities	Electricity Gas, water and multi-utilities
13.	Plantation	

Notes: Industry Classification Benchmark (ICB) Global Industry Classification Standards (GICS)

Table 1: Bursa Malaysia sector and subsector classifications

# Data

# Source and compilation



sectoral level used.

Variation in definitional classification of

- Overlapping subsectors under different sector classifications.
- | Unavailability of employees headcounts microdata at firm level or number of persons engaged.
- Newly listed on Bursa Malaysia mainboard or being delisted

Figure 2: Malaysia Productivity Nexus



# Source and compilation



## Market Capitalization

FTSE Bursa Malaysia KLCI index: 0 FTSE Bursa Malaysia Mid 70 index: 6 FTSE Bursa Malaysia Small Cap Index: 15

## Foreign-based

Holding companies incorporated abroad: 4

## Semiconductors: 10

VITROX UNISEM TURIYA M'SIA PACIFIC IND. KEYASIC

KESM INARI GLOBETRONICS FRONTKEN D&0 GREENTECH

## Tech Equipments: 11

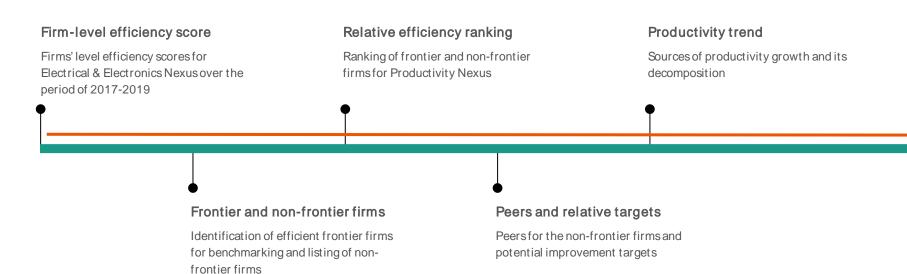
VSTECS TRIVE PENTA NOTION MMSVENTURES MI JCY ITRONIC FSBM EDARAN ELSOFT



Figure 3: Bursa Malaysia Main Market Indices



# Findings Preliminary





# **Findings**

## **Electrical & Electronics Nexus**

#### Electrical & Electronics Nexus 2017



out of 21 firms were on the efficient frontier

### Electrical & Electronics Nexus 2018



5

out of 21 firms were on the efficient frontier

### Electrical & Electronics Nexus 2019



out of 21 firms were on the efficient frontier

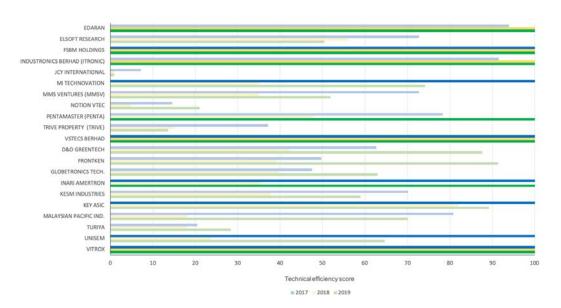


Figure 4: Electrical and Electronics Nexus technical efficiency and frontier firms



Over the period of 2017-2019, 3 firms had consistently recorded as the efficiency frontier for the Electrical & Electronics Nexus.



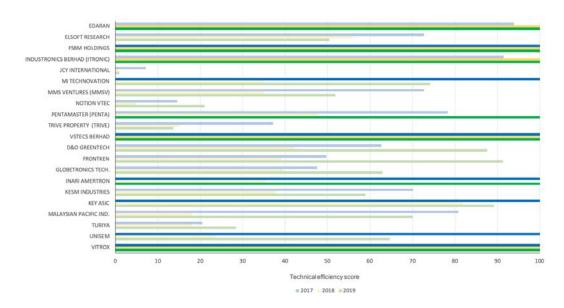


Figure 4: Electrical and Electronics Nexus technical efficiency and frontier firms



## **Electrical & Electronics Nexus**

Over the period of 2017-2019, FSBM and VSTECS had consistently ranked 1st and 2nd in technical efficiency performance relative to other firms on the frontier for Electrical & Electronics Nexus.

| Edaran Berhad joined the bandwagon of the top rank in recent years while Mi
Technovation which had consistently on the frontier, improved the rank to 3rd in year 2019.

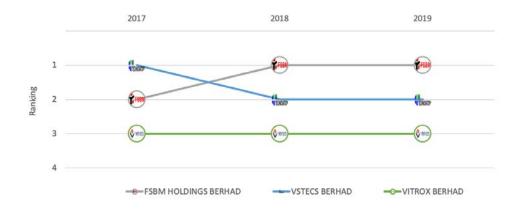


Figure 5: Electrical & Electronics Nexus frontier firms ranking

# Findings Electrical & Electronics Nexus

| The existence of persistent technical inefficiencies over time offers an opportunity for the non-frontier firms to reduce inputs usage to achieve the same level of outputs.

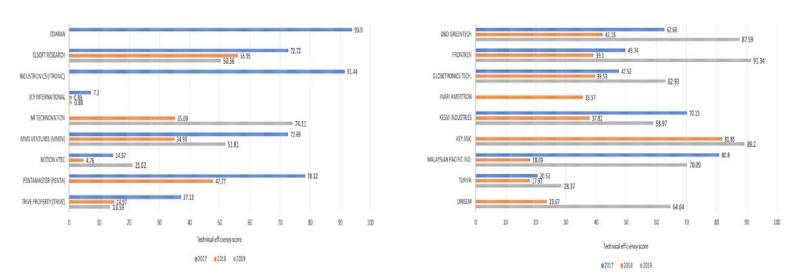


Figure 6: Electrical & Electronics Nexus technical inefficiency of the non-frontier firms

# Findings Electrical & Electronics Nexus

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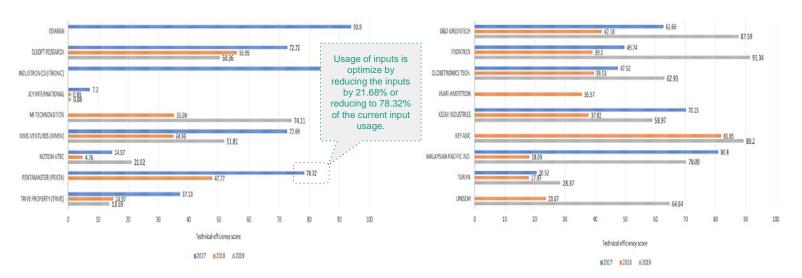


Figure 6: Electrical & Electronics Nexus technical inefficiency of the non-frontier firms



The overall technical efficiency score for the non-frontier firms averaged at 57.10, 33.13, and 54.64 for the year 2017, 2018 and 2019, respectively.

On average, non-frontier firms were using more than doubled the required amount of inputs to produce the given output level.

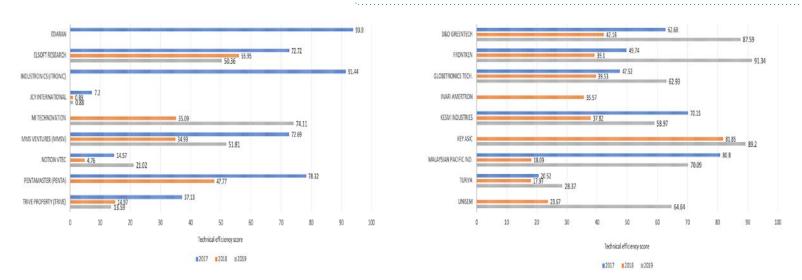


Figure 6: Electrical & Electronics Nexus technical inefficiency of the non-frontier firms



On average, non-frontier firms were using more than doubled the required amount of inputs to produce the given output level.

Non-optimal usage of inputs

Waste of resources



#### OVERPRODUCTION

Producing sooner or in greater quantity than what is required by the process that follows



#### WAITING

A worker who waits An idle machine that should be operating



#### TRANSPORT

Moving parts and products unnecessarily because of excessive distance between workstations



#### INEFFICIENT **OPERATIONS**

→ Unnecessary or non optimal operations



## INVENTORY

Having more inventory than what is required in a pull system



#### MOTION

→ Workers straining or movements



#### NON-QUALITY

Correction: making unnecessary inspection. rework and scrap



#### POOR DESIGN

-> A poorly designed product that takes more time to produce than originally planned

A product containing materials that are not adapted to the client's needs

Source: Productivity Matters - Benchmarking your company to up your game (2016)



Relative importance of peers as a benchmark and role model for non-frontier firms are based on the calculated lambda values.

| Greater value of lambda indicates a better benchmark and role model frontier peers relative to others based on operating scale.

	Non-frontier firms	FSBM	<b>VSTECS</b>	ViTrox <sup>®</sup>
1.	Elsoft Research	(0.80)	(0.04)	(0.07)
2.	JCY International	(1.00)	(0.00)	(0.00)
3.	MI Technovation	(0.00)	(0.27)	(0.34)
4.	MMS Ventures	(0.64)	(0.00)	(0.04)
5.	Notion VTEC	(0.00)	(0.02)	(0.09)
6.	Trive Property	(0.99)	(0.00)	(0.00)
7.	D&O Greentech	(0.00)	(0.00)	(0.00)
8.	FRONTKEN	(0.00)	(0.00)	(0.04)
9.	Globetronics	(0.00)	(0.00)	(0.16)

	Non-frontier firms	FSBM	<b>♦</b> VSTECS	VITrox <sup>®</sup>
10.	KESM Industries	(0.00)	(0.00)	(0.08)
11.	Key Asic	(0.78)	(0.01)	(0.03)
12.	Malaysia Pacific Industries	(0.00)	(0.00)	(0.00)
13.	Turiya	(0.92)	(0.06)	(0.02)
14.	UNISEM	(0.00)	(0.00)	(0.00)

### Notes:

Figures in parentheses are Lambda values

Table 2: Electrical and Electronics Nexus non-frontier firms' peers (2019)



Malmquist productivity index indicates total factor productivity change (TFP) from one period to another.

Any movement of productivity over time can be decomposed into two parts:

- Movement of the frontier due to changes in technological capabilities of the firm (technical change)
- Movement of the firm towards (or far from) the frontier (technical efficiency)

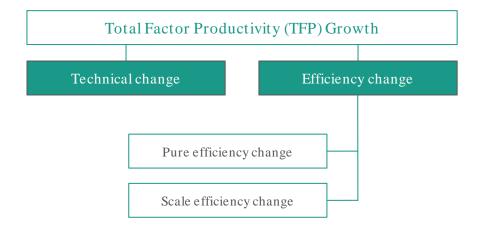


Figure 7: Decomposition of TFP growth

# Findings Electrical & Electronics Nexus

| The overall Electrical & Electronics Nexus saw a slower TFP growth over the period of 2017-2019.

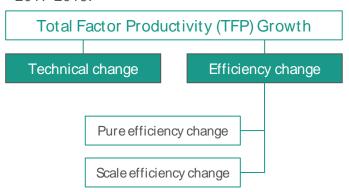




Figure 8: Tourism Nexus productivity trend

# Findings Electrical & Electronics Nexus

The slower growth in TFP was mainly contributed by the decline in pure efficiency and the slower growth in the scale effects.

The positive TFP growth recorded for the Electrical & Electronics Nexus in the recent year was mainly contributed by the significant improvement in the technological change.

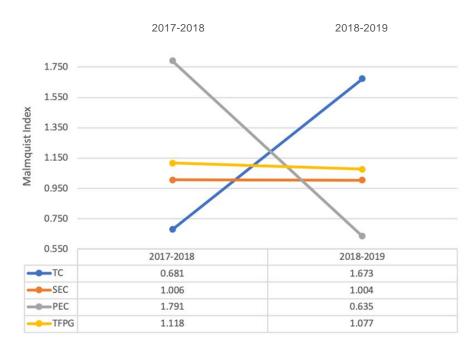


Figure 9: Electrical and Electronics Nexus productivity trend



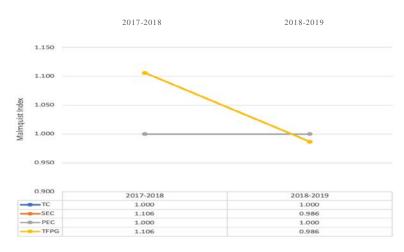


Figure 10 (a): E&E Nexus productivity trend for frontier firms

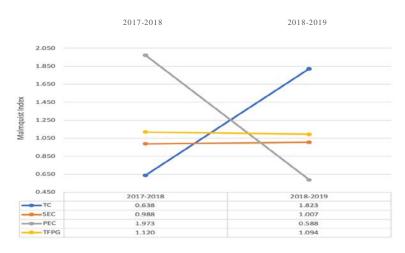


Figure 10 (b): E&E Nexus productivity trend for non-frontier firms

# **Findings**

## **Electrical & Electronics Nexus**

On average, the non-frontier firms' productivity trends were catching up relative to the frontier firms although at a slower rate than year 2017-2018.

The technological change contributed significantly to the growth of TFP among the non-frontier firms despite the declining trend in pure efficiency.

The non-frontier firms' average for pure efficiency trend declined over the period of 2018-2019 while the frontier firms' average pure efficiency was stagnant.

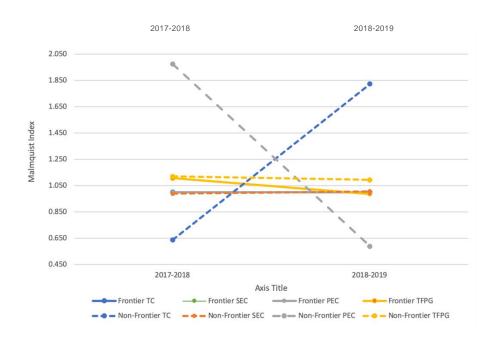


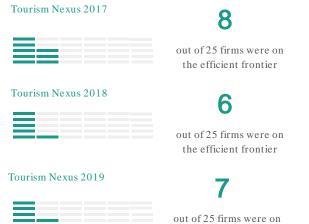
Figure 11: E&E Nexus productivity trend - frontier vs. non-frontier firms

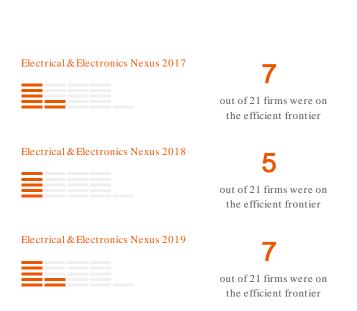


the efficient frontier



# Summary & Conclusion







Consistently on the frontier from 2017-2019 and ranked 1st and 2nd in their respective Productivity Nexus

Highest frequencies for best role model frontier peers according to the operating scale.

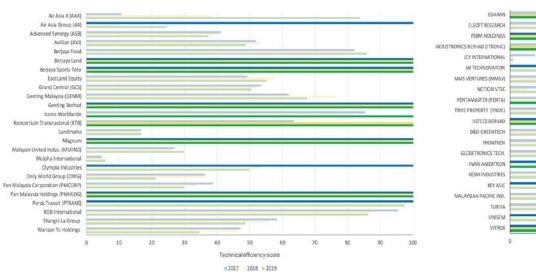






# Summary

& Conclusion | Greater volatility in efficiency level over time for Electrical and Electronics Nexus relative to the Tourism Nexus



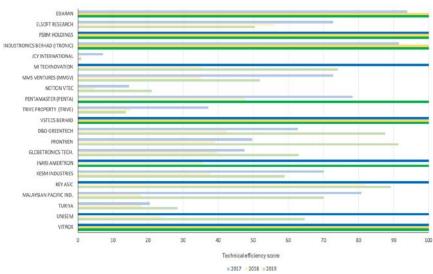


Figure 12 (a): Tourism Nexus technical efficiency and frontier firms

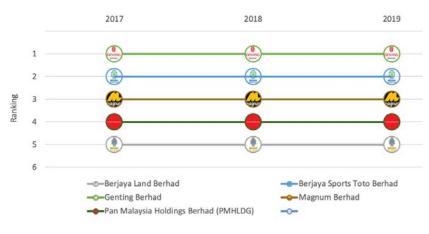
Figure 12 (b): E&E Nexus technical efficiency and frontier firms





# Summary & Conclusion

| Greater volatility in efficiency level over time for Electrical and Electronics Nexus relative to the Tourism Nexus



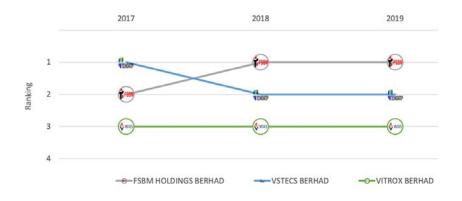


Figure 13 (a): Tourism Nexus frontier firms ranking

Figure 13 (b): Electrical & Electronics Nexus frontier firms ranking



# Electrical & Electronics

# Summary

# & Conclusion

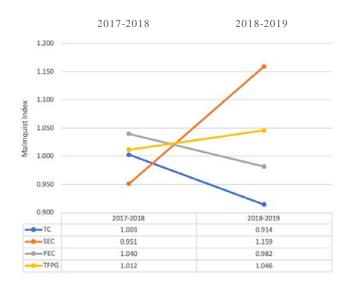


Figure 14 (a): Tourism Nexus productivity trend



Figure 14 (b): Electrical and Electronics Nexus productivity trend

# Thank you.

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Assoc. Prof. Dr. Noorihsan Mohamad

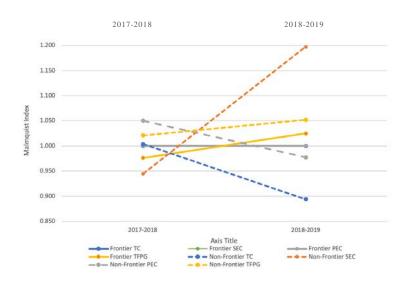
International Islamic University Malaysia





# Summary

# & Conclusion





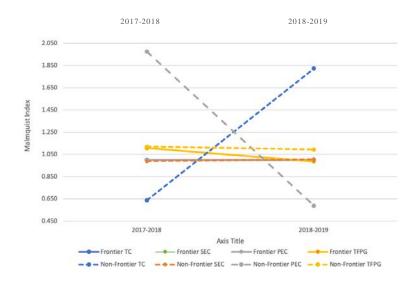


Figure 15 (b): E&E Nexus productivity trend - frontier vs. non-frontier firms



# & Conclusion

# Matters of concern

Slower positive trends in TFP growth for the Electrical and Electronics Nexus Deterioration of average pure efficiency trends for the non-frontier firms under both Nexus

The average input
usage patterns among
the non-frontier firms
were more than
doubled the required
level for both Nexus