

LIBRARY
INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA

INTERCULTURAL COMMUNICATION IN MUSLIM SOCIETIES

Editor
Mohd. Yusof Hussain



IIUM Press

393551

Published by:
IUM Press
International Islamic University Malaysia

First Edition, 2009
©IUM Press, IUM

All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, without any prior written permission of the publisher.

Perpustakaan Negara Malaysia

Cataloguing-in-Publication Data

Intercultural communication in Muslim societies /
Mohd.-Yusof Hussain
Includes index
ISBN 978-967-5272-19-6

ISBN: 978-967-5272-19-6

Member of Majlis Penerbitan Ilmiah Malaysia – MAPIM
(Malaysian Scholarly Publishing Council)

Copy no:	11195983
Initial:	AAR
Date:	10/Jul/10
Location:	MAJN /PJ /ISTAC /NILAI /K/ K2

fp
HM
1211
161M
2009

22/11/2010 fuy
23/11/2010 A11M

CONTENTS

Preface

Understanding Culture

Jamil Farooqui

1 ✓

The Meaning, Process, Context and Goals of Intercultural Communication

Shafizan Mohamed

29 ✓

Qualities of a Good Intercultural Communicator

Zeti Azreen Ahmad

51 ✓

Contents of Conversations among Muslims of Similar and Different Cultures

Saadah Wok

63 ✓

The Importance of Using Proper Language in Communication within and Across Cultures

Che Mahzan Ahmad

81 ✓

Principles of Communication in Islam: A Guide for Muslims of All Cultures

Mohd. Yusof Hussain

97 ✓

Communicating with the Malays: Some Principles to Observe

Mohd. Yusof Hussain

105 ✓

Intercultural Communication among Students at International Islamic University Malaysia: Some Problems and Suggestions	113
<i>Zaharah S.A. Keeney</i>	
Communicating with Pilgrims of Diverse Cultures in Islam's Two Holiest Cities	133 ✓
<i>Mohd. Yusof Hussain</i>	
Learning from Stories of Intercultural Encounters	143 ✓
<i>Norbaiduri Ruslan</i>	
Overcoming Barriers in Intercultural Communication	167 ✓
<i>Azmuddin Ibrahim</i>	
About the Contributors	177
Index	179

PRINCIPLES OF COMMUNICATION IN ISLAM: A GUIDE FOR MUSLIMS OF ALL CULTURES

Mohd. Yusof Hussain

All Muslims have to be familiar with the Islamic principles of communication. These principles are applicable in all contexts, both within and across cultures. They are also applicable at all levels – interpersonal, small group and large group.

Muslim communicators since the time of Prophet Muhammad p.b.u.h especially those carrying out Islamic *da'wah* within and across cultures have been applying these principles with a great deal of success.

This chapter attempts to describe and explain the principles of communication in Islam. The purpose is to enable Muslims to understand these principles and apply them in their communication with Muslims within and across their cultures.

Defining Principles

By principles we mean guidelines that are based on universal truths, beliefs and ethics. Principles are normally based on religious teachings, sayings of sages and wise men through the ages and also the writings of famous writers.

British principles of communication are based on quotations from the bible and old British proverbs. Principles of communication of the Chinese are based on the sayings of Confucius, and the principles of communication of the Malays are based on the sayings