MALAYSIAN SOCIETY FOR Quality IN Health ™

STANDARDS MALAYSIA

ISQua Accreditation ORGANISATION

INTERNATIONAL CONFERENCE & EXHIBITION 2015

7 - 8 September 2015

The Everly
PUTRAJAYA ● MALAYSIA

Theme:

Measuring Performance:
15 MSQH Hospital Accreditation Program-
Achievements and Challenges

15 YEARS

POST CONFERENCE SEMINAR

9 September 2015

Theme:
Impact of Hospital Design and Medical Technology on Patient Safety:
Getting It Right Saves More Lives

Special OFFER
EARLY BIRDS
Registration
(Before 31st July 2015)

CALL FOR PAPERS

SUBMISSION DATELINE : 31 JULY 2015
For more information, visit **www.msqh.com.my/conference**

Supported by

Ministry of Health Malaysia | STANDARDS MALAYSIA | ISQua | MHTC Malaysia | APHM Association of Private Hospitals of Malaysia | ASQua ASIAN SOCIETY FOR QUALITY IN HEALTH CARE | ECRI Institute The Discipline of Science. The Integrity of Independence. | Academy of Medicine of Malaysia

📱 +603 2681 2232   🏠 www.msqh.com.my/conference   @ conference@msqh.com.my

PROGRAM AT A GLANCE

MONDAY | 7th SEPTEMBER 2015

0730
Registration

0900
Welcome Address

0915
Keynote Address
Measuring Performance in Healthcare and the Way Forward

1000
Official Opening of Conference
Launching of MSQH Standards
Award Presentation

1030
Tea Break

1100
Break up Session I:
Service Standards Performance - Achievements and Challenges

CONCURRENT 1

1. Governance, Leadership & Direction
2. Nursing Services
3. CSSS

CONCURRENT 2

1. Clinical Services - Medical
2. Clinical Services - Surgical
3. Ambulatory Care Services
4. Chronic Dialysis Treatment

CONCURRENT 3

1. Allied Health Services
   (Physiotherapy, Occupational Therapy, Optometry, etc)
2. Dietetics Services
3. Food and Dietary Services

CONCURRENT 4

1. Paediatric Services
2. Critical Care Services – NICU, SCN
3. Obstetrics & Gynaecology Services
4. Labour Delivery Services

1230
Lunch & Prayers
Poster Presentations

1400

Project Presentation I

1. Patient Safety
2. Technical Services Improvement / Innovations
3. Customer Service, Marketing & Public Relations

1500
Plenary 1
Implementation of Hospital Accreditation Program - Sharing of Experiences

1600
Forum 1
Topic: Hospital Accreditation Program : Are we in the right direction and where are we going?

1700
Tea
End of Day 1

TUESDAY | 8th SEPTEMBER 2015

0830
Plenary II
Malaysian Hospital Accreditation Standards : Evolution and Future Development

0930
Plenary III
Hospital Design and Implications on Prevention and Control of Infection

1030
Tea Break

1100
Break up Session II:
Service Standards Performance - Achievements and Challenges

CONCURRENT 5

1. Environmental and Safety Services
2. Facility and Biomedical Equipment Management and Safety
3. Housekeeping Services

CONCURRENT 6

1. Pathology Services
2. Blood Transfusion Services
3. Prevention & Control of Infection

CONCURRENT 7

1. Pharmacy Services
2. Health Information Management System

CONCURRENT 8

1. Operating Suite Services
2. Anaesthetic Services
3. Critical Care Service - ICU

1215
Forum II
Topic: Meeting the Councillors and Surveyors

1300
Lunch & Prayers
Poster Presentations

1400

Project Presentation II

1. Clinical Services Improvement
2. Internal Client Services
3. Human Resource Development

1500
Forum III
Topic: Patient – Provider Partnership in moving the Patients for Patient Safety Agenda

1600
Award Presentation
Project Presentations
Poster Presentations

Closing

1630
Tea
End

The Everly
PUTRAJAYA • MALAYSIA
9 September 2015

POST CONFERENCE SEMINAR

Theme: Impact of Hospital Design and Medical Technology on Patient Safety: Getting It Right Saves More Lives

In Collaboration with ECRI Institute
The Discipline of Science. The Integrity of Independence.

WEDNESDAY | 9th SEPTEMBER 2015

0730
Registration

0900
Welcome Address

0915
Building design can impact every facet of Patient Safety, sometimes in unexpected way. Are Hospital Managers and healthcare providers being supported to address this?
Speaker: Assoc. Prof Datin Norwina bt Mohd Nawawi

1005
Te Break

1045
Medical Technology and Patient Safety - Does the current medical technology have the specifications/features to enhance Patient Safety?
Speaker: Jim Keller

1145
Forum I
Topic: Keeping Children Safer in Hospitals
Panelist:
1. Jim Keller
2. TBA
3. TBA

1245
Lunch & Prayers
Poster Presentations

1400
Medical Device Act and Patient Safety

1500
Forum II
Topic: Aging hospitals: What can be done to make them safer?
Panelist:
1. Jim Keller
2. Assoc. Prof Datin Norwina bt Mohd Nawawi
3. TBA
4. TBA
5. TBA

1630
Tea
End

SPEAKER

JAMES P. KELLER, JR., M.S.
Vice President
International Market Development
ECRI Institute, Plymouth USA

James Keller is responsible for integration of ECRI's international operations with its headquarters. He leads ECRI headquarters efforts to support the mission, business operations, business development, planning, and overall growth for its international programs and services. He serves as a member of ECRI Institute's Executive Committee which is responsible for overall governance of ECRI Institute operations.

Prior to taking on his international role Mr. Keller spent nearly twenty years directing ECRI Institute's Health Devices evaluation program that provides independent judgment and guidance to help hospitals and health systems select and manage medical devices. The program was referred to by the New York Times as "the United States' most respected laboratory for testing of medical products."

Mr. Keller is a recognized expert and frequently invited speaker on a wide range of health technology-related topics. These include patient safety, equipment management, strategic planning and forecasting, device utilization, nomenclature and asset management, and the convergence of medical devices and information systems. He has been an invited keynote at national conferences in Australia, Italy, Canada, and multiple venues in the US. He is also routinely sought out by the news media for his expertise on a variety of health technology concerns.

Mr. Keller is immediate past-president of the board for the American College of Clinical Engineering, a past member of the board for the Health Technology Foundation, and a past member of the board for the Health Technology Certification Commission. He joined ECRI Institute in 1984 after completing a MS in biological engineering from the University of Connecticut and a BS in zoology from the University of Massachusetts.