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Proceedings - 2013 International Conference on Advanced Computer Science Applications and Technologies, ACSAT 2013

2014, Article number 6836636, Pages 515-520

2nd International Conference on Advanced Computer Science Applications and Technologies, ACSAT 2013; Kuching, Sarawak; Malaysia; 23 December 2013 through 24 December 2013; Category number P5234; Code 106250

Muslim consumers' perceived behavior in E-commerce environment

(Conference Paper)

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Abstract

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Muslim consumers are believed to be more concerned whether the current e-commerce processes are mixed with un-Islamic elements such as, riba (interest), gharar (uncertainty), and Maisir (gambling). To clarify the misconception, it is suggested that an assurance be given by a reputable Islamic religious authority to the effect that Internet seller complies with an Islamic law (Shariah) - compliant e-commerce model. The present work empirically investigates the Muslim consumers' perceived behaviour in e-commerce environment by collecting data from 162 staff from International Islamic University Malaysia (IIUM). However, the findings suggest that third party assurance from an Islamic authority does not much influence on consumers' perceived behaviour in e-commerce environment. © 2013 IEEE.

Author keywords

E-commerce Islamic law (Shariah)-compliant e-commerce Online consumer behaviour

Indexed keywords

Engineering controlled terms:

Computer science Electronic commerce Internet

E-commerce model

Malaysia

Third-party assurance

Engineering main heading:

Consumer behavior

ISBN: 978-147992758-6

Source Type: Conference Proceeding

Original language: English

DOI: 10.1109/ACSAT.2013.107

Document Type: Conference Paper

Sponsors:

Publisher: IEEE Computer Society

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