Towards Comprehensive and Sustainable Built Environment
List of Papers in Session 1B

1) Post-Project Reviews in Construction Management: Benefits, Barriers and Success Factors
   Amir Bayani

2) Strategy Customer Relationship Management (CRM) in the Areas of Construction Businesses
   Hooman Abadi, Mehran Asadi Khounsari, Poona Abadi

3) Bidding Evaluation Criteria for Selection of Contractor: A Comparative Study
   Nurshikin Shukery, Roslan Amirudin

4) Conceptualising Issues Relating to The Bills of Quantities (BQ)
   Shamsulhadi Bandi, Fadhlin Abdullah

5) The Employer’s Claim against the Contractor for Damages for Defective Work
   Teng Kam Wah, Rosli Said, Umi Kalsum Zolkafli @ Zulkifly

6) The Effects of Procurement Systems toward Performance of the Refurbishment Projects
   Susie Chieng Ling, Azlan Shah Ali