**Wednesday 13 June 2012**

<table>
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<th>Time</th>
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<tr>
<td>09.00 – 09.30</td>
<td>PhD CONSORTIUM REGISTRATION – Mediateca Provinciale, Piazza Vittorio Veneto</td>
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<tr>
<td>09.40 – 09.50</td>
<td>WELCOME OPENING (room 36) Harri Laihonen – Tampere University of Technology, FIN</td>
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| 09.50 – 11.30 | PARALLEL TRACKS (Room 36) KNOWLEDGE WORK  *chair: Harri Laihonen*  
|               | Mila Hakanen, Aki Soudunsaari  
|               | Trust and High Performing Teams – Findings from Top Level Sports Teams  
|               | Sari Metso  
|               | Learning Professional Skills - a Theoretical Framework  
|               | Terhi Yliniemi  
|               | Managing Work Engagement - Improving the Performance of Academic Staff  
|               | Pekka Kohri  
|               | Management Questions in Knowledge Intensive Public Services  
| 11.30 – 12.00 | PARALLEL TRACKS (Room 33) INTELLECTUAL CAPITAL  *chair: Daniela Carlucci*  
|               | Romilio Labra Lillo, M. Paloma Sanchez  
|               | Analysis and Comparison of National Intellectual Capital Assessment Models  
|               | Andreea Bordianu, Andrew Robinson, Nicholas Wilson  
|               | Accounting Measures of Intellectual Capital: An Empirical Analysis of UK Companies  
|               | Ljiljana Čule  
|               | IC Impact on Value Creation in Major Companies  
|               | Ronald Orth, Holger Kohl  
|               | Intellectual Capital and Sustainability Management: Perspectives for an Integrated Reporting and Benchmarking  
| 12.00 – 13.40 | PARALLEL TRACKS (Room 37) KNOWLEDGE BASED DEVELOPMENT  *chair: Tan Yigitcanlar*  
|               | Flavia Curvelo Magdaniel  
|               | The University Campus as a Real Estate Object and its Development in the Context of the Knowledge Economy  
|               | Jessica T.T. Yip, W.B. Lee, Eric Tsui, Cherie C.Y. Lui  
|               | Analysis and Mapping of Knowledge Activities in Unstructured Business Processes - A Knowledge Audit Case Study in Hong Kong  
|               | Salvador Neme Calacich  
|               | University, Business and Government at the Competitiveness of SMEs in Tabasco Case of Corn Tortilla, as part of the Knowledge Society  
| 13.40 – 14.00 | COFFEE BREAK  
| 14.00 – 14.30 | PARALLEL TRACKS (Room 36) INNOVATION CAPABILITY  *chair: Harri Laihonen*  
|               | Elina Karttunen  
|               | Managing and Measuring Innovation Capability in Service Sector - Review Study  
|               | Mina Saunila  
|               | Performance Measurement for Innovation Capability Improvement in SMEs  
|               | Ilona Dubra  
|               | The Evaluation of Influential Factors on Enterprises Innovation Capacity in Latvia  
|               | Sanna Pekkola, Hannu Rantanen  
|               | Utilization of Performance Measurement Information on Management: Top Managers’ Perspective  

*Venue: University of Basilicata, Via San Rocco 1, Matera*
### Room 33: KNOWLEDGE MANAGEMENT  
*Chair: Daniela Carlucci*

- **Pirjo Syysnummi, Harri Laihonen**  
  From Local Governance to Geographic Dispersion - Implications for Knowledge Management
- **Stefan Wilhelm, Stefan Güldenberg, Wolfgang Güttel**  
  Do You Know Your Valuable Customers? A Customer Knowledge Management Perspective for Entrepreneurial Firms
- **Virpi Sillanpää**  
  Measuring the Impacts of Welfare Services
- **Anne Kokkonen**  
  Exploring Socially Structured Knowledge in the Construction Industry

### Room 37: KNOWLEDGE BASED DEVELOPMENT  
*Chair: Tan Yigitcanlar*

- **Gina Laura Baena Paz**  
  The University as a Strategic Manager in the Construction of a Region of Knowledge. Case Juárez Autónoma de Tabasco University (UJAT)
- **Ufuk Bal**  
  The Socio-Economical Effects of New Technologies on European Urban Space
- **Scott A. Kerth**  
  Linking Innovation and Sustainability and Exploring an Organizational Structure Supporting Organizational Innovation

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<td>PhD CONSORTIUM CLOSING REMARKS</td>
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<td>12.30 – 14.00</td>
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<td>14.00 – 14.15</td>
<td>CONFERENCE OPENING</td>
<td>Giovanni Schiuma – University of Basilicata, ITA</td>
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| 14.15 – 15.05 | KEYNOTE SPEECH                  | Stephen Selby - Polytechnic University of Hong Kong, HKG  
  "Innovation, Sustainability and Intellectual Capital from the Chinese Perspective" |
| 15.05 – 15.55 | KEYNOTE SPEECH                  | Jay Liebowitz - University of Maryland, USA  
  "Implementing KM Strategies: The KM Journey" |
| 15.55 – 16.20 | COFFEE BREAK                   |                                    |
| 16.20 – 17.10 | KEYNOTE SPEECH                  | Stefano Zambon - University of Ferrara, ITA  
  "The management of sustainability and the sustainability of management: the intangibles connection. An international perspective" |
| 17.10 – 18.10 | KEYNOTE SPEECH                  | Nicolas Gorjestani - World Bank, USA  
  "Management mindsets in 21st century learning organizations" |
| 19.00 – 21.30 | WELCOME RECEPTION                | Le Monacelle, Via Riscatto 9/10, Matera |

**Venue:** Cinema Comunale - Mediateca, Piazza Vittorio Veneto, Matera
Thursday 14 June 2012

Venue: Hotel Palace, Piazza Michele Bianco 1, Matera

08.30 – 08.40
OPENING DAY TWO
JC Spender – ESADE and Lund University, USA

08.40 – 09.30
KEYNOTE SPEECH
Tan Yigitcanlar - Queensland University of Technology, AUS
Javier Francisco Carrillo - Tec de Monterrey, MEX
"Building prosperous knowledge cities"

09.30 – 11.10
PARALLEL SESSIONS

KNOWLEDGE BASED FOUNDATION OF INNOVATION  chair: Susanne Durst

Alena Klapalová, Ladislav Blažek, Mária Králová, Petr Pirožek
Innovation and knowledge management of MNC’s subsidiaries in the Czech Republic

Barbara Scozzi, Nicola Bellantuono, Pierpaolo Pontrandolfo
Different practices to implement open innovation

Tuula Mittilä, Heli Aramo-Immonen
Knowledge management in industrial service innovation

Antonio Messeni Petruzzelli, Tommaso Savino
Timing of Search and Innovation. The Moderating Effect of Firm Age and Size

ASSESSING INTELLECTUAL CAPITAL AND BUSINESS PERFORMANCE  chair: Jose Maria Viedma Marti

Laura Girella
A Political Economy of Intangibles Reporting: The Case of Japan

Paola Demartini, Paola Paolini
Awareness of your own intangible assets: a hypothesis of overlapping between IC and CSR statements

Antonella Silvestri, Stefania Veltri
Is the Value Added Intellectual Coefficient (VAIC)TM an adequate method to measure intellectual capital?

Johan Graaf
Colouring the numbers - on the role of IC in financial reporting

SUSTAINABILITY AND DEVELOPMENT DYNAMICS  chair: Francesca Iacobone

M.Zainora Asmawi, Alias Abdullah, Muhammad Faris Abdullah, Muh. Nur Azrael Shahbuddin
The Delivery System of Development Impact Assessment Using GIS-based Technology: Towards Sustainable Urban Environment

Valentina De Marchi, Roberto Grandinetti
Knowledge management for environmental innovations: the case of Italian manufacturing firms

Grazia Concilio, Adele Celino
Learning and innovation in Living Lab environment

Maria Cristina Majello
Integrated waste management to improve quality life on a stairs street in Naples

KNOWLEDGE CITIES  chair: Tan Yigitcanlar

Jorg Rainer Noennig, Stefan Brenn, Valentin Hodelich
Urban Atmospheric: The Intangible City as a Knowledge Resource

Stefanie Wesselmann, Rainer Lisowski
On cities efforts to design science-based strategies. Patterns and political limitations. A case study from Germany

Norzailawati Mohd Noor, Alias Abdullah, Mazlan Hashim, M.Zainora Asmawi
Managing urban land use sprawl in developing countries using GIS and Remote Sensing: Towards resilient cities

Patrizia Ingallina, Mauricio Martinez
A new kind of city’s competitiveness and attractiveness by use of contactless in urban project development: the cases of Nice and Caen
Heli Aramo-Immonen
Artefacts produced via design methods as boundary objects and mediating processes among non-designer engineers in idea generation
Anne Pässilä, Tuomo Uotila, Helinä Melkas
Facilitating collaborative knowledge creation by using ‘Research-Based Theatre’ in organizational development: Experiences from a Finnish wood-processing company
Giovanni Marco Chiri, Ilaria Giovagnorio
Zhaoqing study-case. An example of ‘efficient’ urban design

COFFEE BREAK

PARALLEL SESSIONS

KNOWLEDGE BASED FOUNDATION OF INNOVATION  chair: Stephen Selby
Ingi Runar Edvardsson, Susanne Durst
Knowledge creation as a source for innovation in SMEs: A literature review
Stephen McLaughlin
Identifying the barriers to collaborative Innovation in a Research and Development Organization: A case study.
Juhani Ukko, M. Saunisto, S. Pekkola, S. Parijanen, J. Salminen, T. Rantola, M. Mäkimattila
Effectiveness of innovation capability development methods
George Tovstiga, Henning Grossmann
Innovation failure and learning revisited: conceptual model and empirical evidence

ASSESSING INTELLECTUAL CAPITAL AND BUSINESS PERFORMANCE  chair: Antti Lönnqvist
Maria Serena Chiucchi
Measuring and reporting IC: lessons learned from an interventionist research project
Benedetta Siboni, Maria Teresa Nardo, Daniela Sangiorgi
Italian State Universities Performance Plans: A Intellectual Capital Focus?
Franco Maria Battagello, Livia Cricelli, Michele Grimaldi
Knowledge - based Assets Evaluation and Intellectual Capital Rating: A Flexible Solution
Aki Jääskeläinen, Harri Laihonen
Overcoming the specific challenges in the performance measurement of knowledge-intensive service organizations

CREATIVITY AND GROWTH  chair: György Boda
Valentin Hadelich
Third Place Analysis: feel comfortable, use me, and be creative. ”Third Places” as value drivers of innovation and creativity in cities, organisations and businesses in knowledge-driven society
Margret Sigurðardóttir
Personal values or financial returns: Creativity and low income in creative industries in Reykjavik
Umar Garba Benna
Lessons from Timbuktu City of Knowledge for the Creation of Knowledge Cities in Africa
Stefan Brenn, Nora Krzywinski, Jörg Rainer Noennig
Creative Microspaces & Coworking Atmospheres: How to enhance Creativity and Self-organization through Spatial and Managerial Offers

SMEs AND SUSTAINABLE DEVELOPMENT  chair: Roberto Grandinetti
Susanne Durst
Remaining sustainable - Insights into small and medium-sized enterprises’ practice
Mira Hajdic, Filip Dulić
Knowledge management throughout various stages of a SME lifecycle
Susanne Durst, Stefan Wilhelm
Knowledge at risk? A visualization tool for small and medium-sized enterprises
Lara Agostini, Anna Nosella, Roberto Filippini
Protecting Intellectual Property to enhance firm performance: does it work for SMEs?
KNOWLEDGE MANAGEMENT  chair: Jay Liebowitz

Richard Vines, Carl Sudholz
Linking practice change, decision support systems and context: Implications for Knowledge Management Practice

Tatiana Gavrilova, Elvira Strakhovich
Creating Visual Business Ontologies for Knowledge Management

Jenna Ruostela, A.Lönnqvist, M.Palvalin, M.Vuolle, M.Ahokas, A.-L.Ikkala
Improving knowledge work productivity through ‘New Ways of Working’: case Rapal

Joana Ramos, Silvina Santana
Integrating perspectives of knowledge management

13.20 – 14.40 PARALLEL SESSIONS

KNOWLEDGE MANAGEMENT  chair: JC Spender

Silva Karkoulian, Salam Majari
Knowledge Management: A Panacea For Operational Risk?

Jonna Käpylä, Henna Salonius
Regional knowledge management in the Tampere Region

Concetta Cristofaro, Assunta Lacroce, Rocco Reina, Marzia Ventura
Managing the knowledge interdependence with electronical medical record: an empirical approach

Aino Kianto, Pia Heilmann
The impact of knowledge management on job satisfaction

ICT AND KNOWLEDGE-BASED DYNAMICS  chair: Hana Al- nuaim

Eduardo Munive, Paolo Taticchi
Implementation of KM 2.0 technologies as an e-learning tool to promote collaboration in higher education

Michal Charvat, Jan Voracek
Role of knowledge in joint web design and business modelling processes

Nicola Bellantuono, Donatella Ettorre, Gregory Kersten, Pierpaolo Pontrandolfo
Knowledge-based e-procurement systems to negotiate logistics services

Ettore Bolisani, Alberto Donò, Enrico Scarso
Marketing of Knowledge-intensive Business Services: evidence from the ICT sector

KNOWLEDGE BASED DEVELOPMENT  chair: Blanca Martins

Gregory Kersten, Pierpaolo Pontrandolfo, Rustam Vahidov
Knowledge-based coordination and support for software agents in supply chains

Tan Yigitcanlar, Antti Lönnqvist, Jonna Käpylä, Henna Salonius
Tampere region under the microscope: a critical analysis from the knowledge perspective

Eleonora Gabriela Baban
Political Marketing in the Context of the Knowledge Based Economy: Characteristics and Trends

Grazia Concilio, Luciano De Bonis, Jesse Marsh, Ferdinando Trapani
Towards a deep integration of socio-economic action and spatial planning

MANAGING KNOWLEDGE IN HIGHER EDUCATION INSTITUTIONS  chair: Javier Francisco Carrillo

Anne Sibbel
Knowledge construction and learning for sustainability in a higher education setting

Saad Haj Bakry, Abdulkader Alfontoohk
Supporting Knowledge Generation for Development in Higher Education Research

Vincenzo Esposito, Ernesto De Nito, Mario Pezzillo, Lucia Silvestri
Dealing with knowledge in the public sector: the role of Performance Management Systems in the Italian University system

Cristina Isabel Fernandes, João J. Ferreira
Cooperation between KIBS and Universities: An Empirical Study
SUSTAINABILITY AND DEVELOPMENT DYNAMICS chair: Peter Lindgren

Romilda Mazzotta, Stefania Veltri
Exploring the effects of corporate governance on intellectual capital efficiency

Antonio Lerro, Francesca Iacobone
The role of the Technology Districts (TDs) for the regional development: background, performance indicators, policy implications

Alan Derbyshire, Tatjana Kecojevic
The Evolution of the Boka Kotorska as a Sustainable Urban Ecological Entity

Graziella Sicoli, Romilda Mazzotta, Giovanni Bronzetti, Maria Assunta Baldini
Intellectual capital reporting sustainability reports

16.20 – 18.00 PARALLEL SESSIONS

KNOWLEDGE CITIES chair: Blanca Garcia

Marjaneh Farhangi
The Position of Urban sustainability in Knowledge-based Urban Development

Michael Neuman
Good City Process Knowledge for Sustainability

Serena Viola
Knowledge based and active protection for ancient city centres

Jari Ylitalo
Dialogic and Inclusive Leadership Development in a Large Municipality - Experiences from the Initiation Phase of a Development Programme

ICT AND KNOWLEDGE-BASED DYNAMICS chair: Enrico Scarso

Hana Al-nuaim
Challenges for Designing Context Aware M-Government for Citizen Participation

Sonja D. Radenkovic, Jelena Jovanovic, Vladan Devedzic
Content and Knowledge Management in Intelligent Learning Extended Organizations

Miikka Palvalin, Antti Lönqvist, Maiju Vuolle
ICT-based productivity improvement in the context of a knowledge-intensive business service

Janis Krumins
How important is high-tech forecasting and coordination for innovations? Accelerating changes in the case of mobile web applications development

KNOWLEDGE CREATION AND LEARNING ORGANIZATIONS chair: Tatiana Gavrilova

Kai Mertins, Cornelia Meyer, Markus Will
Enterprise networks and the learning perspective: Benchmarking as a methodology for sustainable IC development of clusters and collaborative networks

Pina Puntillo
Knowledge Management In The Banking Sector. The Case Of Virtual Bank

Silva Karkoulian, Leila Canaan Messarra, Richard V. McCarthy
The Intriguing Art of Knowledge Management and its Relation to Learning Organizations

Valentina Della Corte, Giovanna Del Gaudio
Value creation: from dynamic capabilities to knowledge-based dynamic capabilities

INTELLECTUAL CAPITAL AND DEVELOPMENT DYNAMICS chair: Eckhard M. Ammann

Gilberto Olavarrieta Trevino, Francisco Javier Carrillo
Intelligence Capital: A Capabilities Maturity Model and a Technology Centre Case

Gianpaolo Iazzolino, Domenico Laise
Some methodological remarks on the concept of Value Added Intellectual Coefficient (VAIC)

Blandine Laperche, Fabienne Picard
Innovation strategies of industrial firms facing environmental constraints: learning from case studies

Paulina Bednarz-Luczewska
Knowledge and Values – Towards the Theoretical Framework For Practice-in-the-World
IFKAD-KCWS 2012 – FINAL PROGRAM

MANAGING KNOWLEDGE IN HIGHER EDUCATION INSTITUTIONS  
chair: Anne Sibbel

Ricardo Emmanuel Flores, Lucia A. Rodríguez Aceves, Francisco Javier Carrillo  
Intellectual capital externalities from industry-university collaboration

Lukas Trcka, Josef Dobrisky  
Modelling and implementation of process management in universities as a tool for building competitive regions in Central and Eastern Europe

Marc Oliver Stallony, Katharina Kräger, Janita Tönnissen  
The Innovation Circle at Münster University

Friday 15 June 2012

Venue: Hotel Palace, Piazza Michele Bianco 1, Matera

08.50 – 09.00  
OPENING DAY THREE
Tan Yigitcanlar – Queensland University of Technology, AUS

09.00 – 09.50  
KEYNOTE SPEECH
JC Spender - ESADE and Lund University, USA
"Exploring the differences between knowledge-assets and knowledge-absences"

09.50 – 11.30  
PARALLEL SESSIONS

ASSESSING INTELLECTUAL CAPITAL AND BUSINESS PERFORMANCE  
chair: Aino Kianto

Antonio Palmiro Volpentraste, Alberto Michele Felicetti  
Mapping research competences in a scientific community

Simon Burnett  
The Strategic Role of Knowledge Auditing and Mapping: An Organisational Case Study

Daniela Sposato, Pina Puntillo  
Measuring and Managing Knowledge and Intellectual Capital in the Public Sector

Cristiana Parisi  
Intellectual Capital and Sustainability Performance Measurement and Reporting Practices

SMEs AND SUSTAINABLE DEVELOPMENT  
chair: Ingi Runar Edvardsson

Gokcen Arkali Olcay, Melih Bulu  
Effects of Support Funds for R&D and Innovation on Firm Performance: Evidence from Turkish Small and Medium Enterprises

Blanco Martins, Francesc Solé Parelada  
Roles-purpose-and-culture misalignments: A setback to bottom-up SME clusters

Peter Lindgren, Kristin Falck Saghaug  
Business model and Intellectual Capital. How to release Intellectual Capital from SME`s BM’s?

Bernd Görzig, Martin Gornig  
Knowledge, Intangible Capital and the Dispersion in Profit Rates: Firm Level Results for Germany

KNOWLEDGE CREATION AND LEARNING ORGANIZATIONS  
chair: Karim Moustaghfir

Yoshito Matsudaia  
Leadership for Enabling Organisational Knowledge Creation

Naoto Nadayama, Otto Mäkelä  
Management of Multiple Knowledge Creation Cycles - A Case of Finnish Retail Company

Paolo Canonico, Ernesto De Nito, Gianluigi Mangia  
Control mechanisms portfolios in project based industrial organizations: analysing the impact on knowledge creation

20.30 – 23.30  
GALA DINNER & BEST PAPERS AWARD
- Hilton Garden Inn, Via Germania, Borgo Venusio, Matera
KNOWLEDGE VALUE DRIVERS  chair: Giovanni Radaelli

Darko Tipuric, Tanja Sliskovic, Domagoj Hruška
The role of manager’s social capital in acquiring new knowledge with regard to ownership structure of the firm
Selen Kars-Unluoglu, Irina Mikhailava
Bridging Knowledge Management and Human Resource Management: widening HR contribution
Jose Maria Viedma Marti
Wealth creation in the knowledge economy. Reflections on the cases of Spain and Portugal.
Jin Hyo Joseph Yun, Woo Young Jung, Avvri Mohan, Eui Seob Jeong
Measuring open Innovation by patents objectively and Applying it to Analyze IT Convergence Industry

MAKCI AWARD WORKSHOP
The MAKCI Workshop will aim to highlight the relevance of knowledge-based development metrics and those of Knowledge-Cities in particular through the presentation and building of one of the critical tools of the MAKCI exercise: the MAKCI Nomination Form. Therefore, the aim of the MAKCI Workshop is to provide participants with a clear understanding of the MAKCI Framework and how it is used to generate a MAKCI Nomination of any city with relevant knowledge-based initiatives.
Facilitator: Blanca Garcia - Northern Borderlands Research College, MEX

11.30 – 12.00 COFFEE BREAK

12.00 – 14.05 PARALLEL SESSIONS

KNOWLEDGE BASED DEVELOPMENT  chair: Mira Hajdic

Kirsten Martinus
Creating a knowledge region: the case of Kansai Japan
Eva Gatarik, Rainer Born
The Practice of Network Economics as a Competitive Advantage of Regions and Societies
J.K. Bagorogoza, A.A. de Waal, H.J. van den Herik, B.A. Van de Walle
Knowledge Management Initiatives supporting the creation of High Performance Organizations in Uganda
Govan McCarthy, Michael Jones, Richard Vines, Antonina Lewis
Context Entity Analysis: Using public domain knowledge to build information infrastructure
Octavio Gonzalez Aguilar
Knowledge cities maturity model (KCMM)

KNOWLEDGE TRANSFER AND SHARING  chair: Tuula Mittilä

Giovanna Testa
Knowledge transfer in vertical relationship. The case study of Val D’Agri oil district.
Merle Krigul, Katri-Liis Lepik
Applying Knowledge Sharing Theories to the Processes of Developing of a Helsinki-Tallinn Knowledge Region
Thomas Wallner, Eva Gatarik
Innovating Knowledge Transfer and Knowledge Preservation
Emanuele Lettieri, Matteo Mura, Giovanni Radaelli, Nicola Spiller
Promoting professionals' innovative behaviours through knowledge assets: the mediating role of knowledge sharing and psychological safety
Dorota Marsh, Nevena Rahneva
Why employees do (not) share what they know?

INTELLECTUAL CAPITAL AND DEVELOPMENT DYNAMICS  chair: Antonio Lerro

Lidia Galabova, Guy Ahonen
Intellectual Capital-based Value Generation Model: Evidence from Practice
Eckhard M. Ammann
IC Space and its Operators - an Approach to support Intellectual Capital Advancement
Patrocinio Zaragoza-Saez, Enrique Claver-Cortés, Hipólito Molina-Manchón
Influence of intellectual capital on knowledge creation in Spanish subsidiaries: an empirical study
Miklós Stocker, György Boda
Intellectual Capital as bottleneck of long term growth in Hungary
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<td><strong>LEARNING AND ORGANIZATIONAL BEHAVIOUR</strong> chair: Ernesto De Nito</td>
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<td>Hasan Gilani</td>
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<td>Impact of Organisational Learning on the corporate branding of an organisation</td>
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<td>Redouan Innan, Karim Moustaghfir</td>
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<td>Predicting Employees’ Behavior: An Application of the Theory of Planned Behavior - The Case of the Moroccan Forestry Department</td>
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<td>Aelita Skarzuskiene, Steponas Jonusauskas</td>
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<td>Social Networks for Developing Distributed Leadershipip</td>
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<td>Regina Wencke Schröder</td>
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<td>Corporate workforce evaluation. Aggregation of employees’ capabilities, knowledge and motivation</td>
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<td>Xinzhong Li</td>
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<td>The Spatial Spillovers of Foreign Direct Investment inflows on Innovative Activity in China</td>
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<td><strong>KNOWLEDGE CITIES</strong> chair: Marjaneh Farhangi</td>
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<td>Meir Russ, Gaurav Bansal, Adam Parrillo</td>
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<td>The 'Knowledge-City' and the 'Experience-City': The main, moderating and mediating effects of education on income and economic inequality</td>
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<td>Vito Albino, Rosa Maria Dangelico</td>
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<td>Green economy principles applied to cities</td>
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<td>Pasquale Del Vecchio, Gianluca Elia, Valentina Ndou, Giuseppina Passiante</td>
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<td>A Collaborative and Distributed Decision Support System for the Governance of an Intelligent City</td>
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<td>Blanca C. Garcia</td>
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<td>Drivers in the Social Construction of Innovation: The case of Borderland Knowledge-Cities</td>
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<td><strong>CONNECTING AND LEVERAGING: THE GLOBAL KBD COMMUNITY WORKSHOP</strong></td>
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<td><strong>MAKCI AWARD CEREMONY</strong></td>
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<td><strong>CONFERENCE CONCLUSIONS &amp; CLOSING REMARKS</strong></td>
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<td>Ante Pulic - University of Zagreb, CRO</td>
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