

Quality Educational Management

Hairuddin Ali

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Abdul Karnaen

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Introduction

The International Islamic University Malaysia (IIUM) was established on the 20th of May 1983. This University was supported by a number of Muslim countries: Saudi Arabia, Bangladesh, Egypt, Libya, Maldives, Pakistan, Turkey and the Organization of Islamic Conference (OIC). (IIUM website/ www.iium.edu.my). The student of IIUM consists of local and international students. The international students come from 96 countries from around the globe, they are as representative of their countries (admission and Record unit CPS, 2010).

The university is fully residential. The male residential colleges (*mahallah*) are separated from the female residential colleges and the safety of the female resident is given top priority by the university. At present, there are ten *mahallah*, four for male and six for female students. The *mahallah* also provided computer labs, mini library, mini gymnasium, aerobic facilities, sewing classes and indoor games.

Since the students of IIUM come from all over the world have different background, culture, behavior and characteristics and willing to stay at *mahallah*, the crime frequently will happen. Naturally, the diversity of students' background and behavior, somehow, might create social problems within the society. In addition, increased poverty and unemployment have also been identified as major factors associated with crime and violence in university (Matsoga, 2003). Student with low financial support probably will ready to take serious risks by commit crimes.

Currently, IIUM faced serious crime problem in their campus. There have been a few reported cases of theft in many places: library, mosque, lecturer room, canteen and especially *mahallah*. This study focused to male *mahallah* in IIUM, Gombak campus. The type of theft that frequently occur in *mahallah* are: theft of laptop, motorbike, helmet, money, wallet, and other valuable properties. The university, especially security management unit, must increase security service and take necessary steps to secure the campus and students hostel against potential threats/crimes. Assessing risk, reducing vulnerabilities, and increasing the level of control will help minimize potential crimes in students' *mahallah*.

Moreover, a set of standard for action plans needed in order to make university secure from the crime and protect it from any theft that occur inside campus especially in *mahallah*. Thus, The major goal of this study was to develop standards for effective security management of students *mahallah* and assess the level of importance for those standards according to students who stay at *mahallah*. Those standards will assist security management unit to provide a safe environment of students *mahallah* and will help provide consistency in security practices among *mahallah* in this university.