# Selected Readings in COMPUTING AND TELECOMMUNICATIONS

Editors Mira Kartiwi Teddy Surya Gunawan Aisha Hassan Abdalla Hashim



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# **Editors**

Mira Kartiwi Teddy Surya Gunawan Aisha Hassan Abdalla Hashim



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## 3. SABA Decoration Factory (SDF) System

Mira Kartiwi and Abdulaziz Omar

### ABSTRACT

Saba Decoration Factory (SDF) is a firm that provides office and shops designs, decorations and construction materials to the Saudi Arabia market; it is a firm that has clients from several countries - Bahrain, Qatar and UAE. Saba is planning to expand its operations to manufacturing too. They use to deal manually with the clients, which cost more and not providing the flexibility.

### 3.1 INTRODUCTION

Currently the clients have to place their orders and requests personally in order to receive a quotation, which is a time consuming process. Such a process takes time and effort, which could be done in other way. Another issue comes to analyzing or reporting the requests or placing quotations, and that includes further customization too. It will spend the time of an employee while it could be done in an automatic method. A manual order application has to be automated through a central portal that is accessible to all the potential clients and staff. Such a project of an automated order application would lead the firm to expand the business and monitor their client's behavior and has significance such as employee can see his/her client history so a pattern can be extracted, manager can compare between orders on a timely manner, client can customize the orders without coming through the all the way and the administrative cost will be reduced. Therefore, objective of this project, which are:

- 1. Give a chance to their clients make online ordering.
- 2. Clines should create a file contains his details (name, address, etc).