

**INFORMATION TECHNOLOGY ISSUES
AND APPLICATIONS IN MALAYSIA
A COLLECTION OF ARTICLES**

Chief Editor
Assoc. Prof. Dr. Husnayati Hussin

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Professor Dr. Abu Osman Md Tap
Professor Dr. Mohd Adam Suhaimi
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IT Outsourcing Practices among Malaysian SMEs: Some Empirical Evidence

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Abstract: IT outsourcing (ITO), a means of acquiring IT resources externally, has become a popular trend worldwide not only among companies in developed countries but also in developing ones. While IT outsourcing is widely adopted by large organizations, small and medium-sized enterprises (SMEs) have also begun to realize the potentials of using IT outsourcing services. The uptake of IT outsourcing among SMEs in Malaysia is noticeable but not much research has been conducted to examine the issue. This study was undertaken to gauge the level of IT outsourcing utilization among Malaysia SMEs and to understand why some are not using it. The objective of the study was to