

Issues in

# Knowledge Management

Mohamad Fauzan Noordin



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# ISSUES IN KNOWLEDGE MANAGEMENT

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**Editor**

Mohamad Fauzan Noordin



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# TOWARDS KNOWLEDGE SOCIETY IN MALAYSIA: CHARACTERISTICS, TRENDS AND CHALLENGES

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Azizah Hassan, Md. Nesar Uddin and Mohamad Fauzan Noordin

## **Abstract**

Knowledge Management in Malaysia still at infancy level and more need to be done to move towards knowledge society as inspired by government. Knowledge society can be viewed at the characteristics of its society in term of ICT adoption, internet accessibility, participation in e-government services and e-commerce. Government's past efforts to try to bridge the ICT gap between urban and rural areas have yielded results; however a significant gap still exist between senior citizens and the youth. Unfortunately most tacit knowledge lies in the hand of senior citizens. This tacit knowledge needs to be preserved using a specific framework to help externalize and promote the transfer of knowledge. This knowledge can be either documented or digitalized using web-based knowledge repository system and achieved as part of knowledge sharing efforts, it will be beneficial to future generation. The objective of this paper is to observe on the knowledge society in Malaysia based on literature review for the purpose of developing a knowledge repository system as a future work. This paper focuses on general overview of knowledge society in Malaysia, characteristics of knowledge society, current trends, challenges being faced, role of ICT and strategies being adopted.