

Issues in

Knowledge Management

Mohamad Fauzan Noordin



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ISSUES IN KNOWLEDGE MANAGEMENT

Editor

Mohamad Fauzan Noordin



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INFORMATION TECHNOLOGY WITH KNOWLEDGE MANAGEMENT: THE CHALLENGES AND THE BENEFITS

Fajri Achmad Maulana and Mohamad Fauzan Noordin

Abstract

Technology has been support many business process within organizations. One of them is KM, because it can be a huge benefit to organization. IT provides access to explicit corporate knowledge as well as valuable tacit knowledge that has been captured and made available as an organization's resource. The system creates a growing repository of knowledge that will continuously deliver to employees or people. The KM enablers' are Knowledge Management System, E-learning, KM through E-commerce and the recent one is KM in the cloud. This paper discusses those KM enabler's, the challenges and the benefits of the IT support for KM proposes.

22.1 Introduction

Nowadays, people can access the internet from anywhere and anytime without limitations. At the same time, the advancement of technology progress very fast. The early of information technologies (IT) were designed to assist managerial and professional workers by processing and disseminating huge amounts of information to managers' organization-wide (Alavi, 1999). The current situations, people tend to share knowledge or information not only within the organization, but also with other people across the world or the community. Moreover,