

Issues in

# Knowledge Management

Mohamad Fauzan Noordin



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# ISSUES IN KNOWLEDGE MANAGEMENT

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**Editor**

Mohamad Fauzan Noordin



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# **BACKGROUND OF KNOWLEDGE MANAGEMENT IN NON GOVERNMENT ORGANIZATIONS**

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Rifhan Abdul Ghafir and Mohamad Fauzan Noordin

## **Abstract**

The aim of KM in NGOs is to help nonprofit organizations become a society based organizations in order to deal with more donors and more beneficiaries. NGOs that are working in humanitarian aid and social activities need systems that can manage the creation, accessing and deployment information within and between different NGOs that work together and, primarily, between NGOs and society as a whole. NGOs are organizations that need an effective KM solution to overcome the problems that arise from both their local problems and from the difficulties of effective communication between and within NGOs and society.

## **15.1 Introduction**

Non-Governmental Organizations (NGOs) dealing with Humanitarian Aid and Social Development face a difficulties concerning the production of knowledge that involving interventions require particular, even specialized expertise, and at the same time, must be a participative undertaking in which each and every individual, group and organization must be involved, regardless of its own particular skills. According to Tvedt (2002), technical differences in NGOs can be set as ideological where NGOs can be viewed as voices of global civil society and democratic change, or as agencies for carrying out