

Issues in

Knowledge Management

Mohamad Fauzan Noordin



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ISSUES IN KNOWLEDGE MANAGEMENT

Editor

Mohamad Fauzan Noordin



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NON GOVERNMENT ORGANIZATIONS AND KNOWLEDGE MANAGEMENT: STATE OF THE ART

Nuha Abdullah Hassan and Mohamad Fauzan Noodin

Abstract

NGOs perform a variety of service and humanitarian functions, bring citizen concerns to Governments, advocate and monitor policies and encourage political participation through provision of information. This chapter aims to highlight the three terms; Non Government Organization (NGO), Knowledge Management System (KMS) and Communities of Practice (COPs). Moreover, it explains how KMS and COPs will be useful for NGOs.

14.1 Introduction

A Non Government Organization (NGO) can be described as an independent voluntary association of people acting together on a continuous basis and for a common purpose, other than achieving government office, making money or being involved in illegal activities.

NGOs perform a variety of service and humanitarian functions, bring citizen concerns to Governments, advocate and monitor policies and encourage political participation through provision of information. Some are organized around specific issues, such as human rights, environment or health. They provide analysis and expertise, serve as early warning mechanisms and help monitor and implement