

Issues in

# Knowledge Management

Mohamad Fauzan Noordin



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# ISSUES IN KNOWLEDGE MANAGEMENT

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**Editor**

Mohamad Fauzan Noordin



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# KNOWLEDGE MANAGEMENT SOFTWARE IN ORGANIZATION

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Kairo Abdulroseh and Mohamad Fauzan Noordin

## **Abstract**

Knowledge Management (KM) is a compilation of existing knowledge in the organization. This is scattered in the persons or documents. Develop a system to ensure that everyone in your organization can access knowledge to develop as people, as well as operational efficiency. As a result, the organization is capable of the most competitive. This article describes two points. First, knowledge management in the background of information such as data, information and knowledge, wisdom, knowledge management in explicit knowledge and tacit knowledge. Secondly, knowledge management in software organization look the success factor is useful in organization and software engineering.

## **13.1 Introduction**

The globalization of business, the shift from production-based to a knowledge-based economy, the growth of information communications technology (ICT), the strive to become learning organizations and the emergence of the needs for knowledge workers have made knowledge management practice a must today across all types and levels of firms (Chong, S.C. 2005). Few organizations claim to have lowered software production costs or increased the quality of the software. But many claim to have improved the work situation for software developers and managers. This paper posits that knowledge