

Issues in

# Knowledge Management

Mohamad Fauzan Noordin



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# ISSUES IN KNOWLEDGE MANAGEMENT

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**Editor**

Mohamad Fauzan Noordin



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# KNOWLEDGE SHARING: STATE OF THE ART

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Noor Azura Zakaria, Bibi Saidah Pathan, Fateema Lambensa,  
Zubaidah Muataz and Mohamad Fauzan Noordin

## **Abstract**

Knowledge sharing is a vital component in the Knowledge Management corpus. Additionally, knowledge sharing and learning behaviours in the workplace are believed to be very important to the success of firms especially in the organizations to sustain the competitive advantage. Based on the literature review, this paper focuses on the state of the art of knowledge sharing and type of knowledge surrounds the organizations.

## **8.1 Introduction**

Knowledge can be defined as a combination of experiences, values, contextual information and expert insight that help evaluate and incorporate new experience and information (Gammelgaard and Ritter, 2000). Knowledge not only exists in documents and repositories, but it becomes embedded in people's minds overtime and it is demonstrated through their actions and behaviours. The growing use of knowledge in businesses contributed to the emergence of the theory of knowledge management (Aranda and Fernandez, 2002), which is currently one of the hottest topics in information technology and management literature. The process of knowledge management involves several activities. The most commonly discussed activity in the process of knowledge management nowadays is knowledge transfer (knowledge