

Issues in

Knowledge Management

Mohamad Fauzan Noordin



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ISSUES IN KNOWLEDGE MANAGEMENT

Editor

Mohamad Fauzan Noordin



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KNOWLEDGE CAPTURE IN ISLAM

Hafizah Reh and Mohamad Fauzan Noordin

Abstract

Knowledge Management is becoming more and more aware by people. People now realize that there are a lot of benefits and advantages that we can get from Knowledge Management. One of the Knowledge Management Processes is Knowledge Capture. Knowledge Capture is very useful method for us as Muslim to acquire, obtain and retrieve knowledge especially the knowledge regarding Islam. The method use by Knowledge Capture to capture knowledge is by knowledge externalization and knowledge internalization .In acquiring knowledge about Islam, the most common practice is reading from Qur'an and Sunnah and also attending Islamic Talk.

1.1 Introduction

Knowledge Management Processes consist of several levels of knowledge management which are knowledge discovery, knowledge capture, knowledge sharing and knowledge application. At each level, there is different modus operandi of management of knowledge. At the discovery level, knowledge is discover through combination and socialization method, at the capture level, knowledge is capture through externalization and internalization technique, at the sharing level, the knowledge is share through socialization and exchange approach and at the application level, knowledge is applied through routines and directions. Thus, knowledge is develop at discovery level, retrieve at capture level, communicate at sharing level and utilize at application level. Figure 1.1 shows the Knowledge Management