STRATEGIC MANAGEMENT

THROUGH STUDENT LENSES



Yusof Ismail



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TABLE OF CONTENTS

Pretace	,
CHAPTER 1 BASICS OF STRATEGIC MANAGEMENT Khadijah Binti Abdul Rahman & Yusof Ismail	l
Abstract Introduction Definition of Strategic Management process Strategic from Islamic perspective Guiding principles Integrating theory and practice Conclusion	
CHAPTER 2 CORE CONCEPTS IN STRATEGIC MANAGEMENT Shifna Ali & Yusof Ismail)
Abstract Introduction Core concepts Easier to grasp Challenging to grasp Projection into practice Application of SWOT in construction industry Conclusion	
CHAPTER 3 BENEFITS OF STRATEGIC MANAGEMENT Muhammad Hafiz Bin Mad Hassim & Yusof Ismail	15
Abstract Introduction Lectures Coursework Strategic Management compared to equivalent courses Lessons learnt from exposure to Strategic Management Applications of Strategic Management in authors' daily lives Conclusion	

CHAPTER 4 INSTRUCTIONAL PREFERENCES Norhamimy Binti Daidin & Yusof Ismail	23
Abstract Introduction Instructional approaches in class Teaching practices in class Unfavorable teaching practices Conclusion	
CHAPTER 5 LEARNING APPROACHES Eduart Nogu & Yusof Ismail	29
Abstract Introduction Prior class learning In class learning Learning through coursework Conclusion	
CHAPTER 6 COURSEWORK PREFERENCES Nur Amalina Binti Ruslan & Yusof Ismail	35
Abstract Introduction Textbook exercises In-class group, open discussions Oral presentations Industry based Online discussion course room Conclusion	
CHAPTER 7 CASE STUDIES Noor Hazani Binti Zabri & Yusof Ismail	41
Abstract Introduction Strategic Management cases compared with equivalent courses Case studies compared to lectures Case studies compared to book chapters Preference between individual vs. group report	

Thoughts on pure case study course Conclusion

CHAPTER 8 ONLINE REFERENCES ON STRATEGIC MANAGEMENT Muhammad Khidhir Bin Md Idris & Yusof Ismail	47
Abstract Introduction Methodology Internet analysis results Online data bases results University library catalogue Comparison between three sources Discussion	
Conclusion	
CHAPTER 9 TESTING AND EVALUATION Nor Alina Binti Abdul Latip & Yusof Ismail	59
Abstract Introduction Preferences for tests Preferences for case reports Preferences for oral presentations Preferences for examinations Conclusion	
CHAPTER 10 TEACHING OF STRATEGIC MANAGEMENT IN UNDERGRADUATE AND MASTER OF MANAGEMENT CLASSES Suhaimi Mhd Sarif	67
Abstract Introduction Basics of Strategic Management Core Concepts in Strategic Management Benefits of Strategic Management Instructional Preferences Learning Approaches Coursework Preferences Case Studies Online References on Strategic Management	

Testing and Evaluation Conclusion	
CHAPTER 11 TEACHING OF STRATEGIC MANAGEMENT IN UNDERGRADUATE AND MASTER OF MANAGEMENT CLASSES II Yusof Ismail	77
Abstract Introduction Basics of Strategic Management Core Concepts in Strategic Management Benefits of Strategic Management Instructional Preferences Learning Approaches Coursework Preferences Case Studies Online References on Strategic Management Testing and Evaluation Conclusion	
CHAPTER 12 COMPARING SELECTED TEXTS ON STRATEGIC MANAGEMENT BY TWO INTERNATIONAL PUBLISHERS Yusof Ismail Abstract Introduction Objectives Methodology Observations	87
Coverage of Strategy Components Limitations and suggested improvements Conclusions	

97

Biography of Contributors

CHAPTER 7

CASE STUDIES

Noor Hazani binti Zabri & Yusof Ismail

Abstract

A management related course will be incomplete without case studies. In some academic and practitioner programs, students-participants' learning experience is facilitated through analysis and discussion using case studies. This chapter presents the thoughts of differences between SM cases compared and equivalent courses; case studies compared to lectures; and case studies compared to book chapters. By discussing the subject matter the reader will be able to visualize the strengths and limitations of using case studies in learning SM. In addition, the chapter presents the views on preferences between individual vs. group report as part of coursework. This chapter also explores the views of the informants on using pure case study as primary method of learning a course, i.e. SM.

Introduction

This chapter presents learners' perspectives on the importance of using case studies in the capstone course, *Strategic Management*. Case studies usually depict the real problems faced by organizations in their operation. By dealing with case study, it will help increasing the level of knowledge of the student when they have to solve the real problem based on what they have learned before. Case study usually is a group work where everyone can voice out their opinion in finding the best solution to be implemented in the problem. But each person will have a different preference in how to deal with case study whether they want to do it alone, pair, or within a group.

Strategic Management cases compared with equivalent courses

Case studies are used as a teaching-learning tool in a number of courses, not only in Strategic Management. Learners who have completed a semester's course of SM were asked to give their views about the cases they analyzed in the course in comparison with equivalent courses. What could perhaps be some similarities and differences?

Amalina, Ilafiz and Hazani think that the *Principle and Practice of Management* course is similar to *Strategic Management* as both courses deal with management process, except that *Strategic Management* discusses more precisely compared to the *Principles and Practice of Management*. Amalina also stressed that the way both courses tackle the case is the same. Compared this with the other courses she has studied, this course (i.e. SM) is more towards evaluating and managing problematic situations by giving a few possible solutions.