

Collaboration, Communities, Well-being and Information System

Abdul Rahman Bin Ahmad Dahlan
Muhd Rosydi Bin Muhammad



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ABSTRACT

This paper addresses the severity of social problems that have been mushrooming in Malaysia lately. Much effort is being done by government agencies in handling these issues. Ranging from as little as organizing beneficial events such as awareness campaign, up to as big as building rehab centers for the problematic children, government has always taken this matter seriously. Solutions identified to this moral corruption are mostly pointing to the use of knowledge, experience and idea. It is timely for the government to formulate effective remedies and actions to our social problems, with the creative and innovative use of Information System (IS) and Information and Communications Technology (ICT). This paper will try to describe on how the collaboration and sharing of knowledge and expertise using the Quadruple Helix Model (Rakyat, Government, Academia, and Industry) can help government in addressing the moral decadence issues, thus tackling social crisis and apostasy gradually but yet firmly.

7.1 INTRODUCTION

Social problem is nothing new in Malaysia. In the early days, social illness has always been linked to youth and teenagers. Until recently, it has become a common stigma even to school children. This has been supported by the Deputy Education Minister, Datuk Dr Wee Ka Siong who claimed that, "0.79% of the primary school pupils were involved in disciplinary problems including drug abuse between January and June this year, compared with 0.78% during the same period last year" (Mazwin Nik Anis, 2009). From as little as truancy, vandalism, bullying