Collaboration, Communities, Well-being and Information System

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ABSTRACT

This conceptual paper explores the ICT Strategic Vision towards a citizen-centric service and a ‘whole of government’ public service by the pervasive use of ICT promotes accessibility and usage of government services when and where the citizens or businesses need it, especially in relation to marriage and execution of “Rumah Ku Syurga Ku” concept. This paper explores and proposes an Islamic Matrimonial On-line System, which comprises a suite of service offerings and infrastructure development that support a fundamental shift towards a collaborative and co-operative arrangement of open consultation, open data, shared knowledge and expertise, consolidation of shared services and enhanced horizontal applications in matrimonial-related matters. The collaboration in the proposed solution will be using the Quadruple Helix Model (Rakyat, Government, Academia, and Industry) as stated by Agensi Innovasi Malaysia in “Innovating Malaysia”. This paper focuses on the collaboration and knowledge sharing and learning between three key actors, which are the mosques and Muslim NGOs, State Islamic Religious Department (JAIN) and Zakat centers, and JAKIM.

2.1 INTRODUCTION

According to article the “Malaysia - Marriage and Family Formation Patterns”, since the 1960s changes in population patterns and the economy have significantly affected Malaysian families (Sunil Kukreja, 2010). Over those four decades, economic development, modernization, and rural-urban migration together altered family ties and contributed to