

**RESEARCH WORKS IN LIBRARY AND  
INFORMATION SCIENCE  
VOLUME 1**

**Yushiana Mansor  
Ahmad Bakeri Abu Bakar**



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**INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA**

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## Editors

Yushiana Mansor

Ahmad Bakeri Abu Bakar



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## 27. QUALITY COLLECTION AT SCHOOL RESOURCE CENTRE

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### ABSTRACT

Generally, the students find the school resource centre at the SMK Sungei Pusu are of quality in terms of collection, services, facilities, school resource centre's staff services and study environment. However, there are some shortcomings which they perceived affecting their learning process. One of these is grounded on the issue of the school resource centre is not open all the year round. During the school holidays the school resource centre is closed. The next item which also affects the needs of the student is the inadequate spaces provide for them to study.

### 27.1 INTRODUCTION

One of the objectives in this research was to determine the perceptions of the school resource center quality. We chose five factors that were relevance in indicating the perceptions of the students of the school resource center quality as a whole viz.: quality of the collection, quality of the services, quality of the services by the staffs, quality of the facilities and quality of the study environment. For each factor, ten positive statements on the particular quality were posted. Respondents were asked to rate each statement on a 5-point likert scale ranging from "1 -Strongly Disagree" to "5 -Strongly Agree".