

# Data Management

## Issues, Challenges and Opportunities

Mira Kartiwi  
Akram M. Zeki



IIUM PRESS

INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA

# **DATA MANAGEMENT: ISSUES, CHALLENGES AND OPPORTUNITIES**

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## **Editors**

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**IIUM Press**

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## **6. DATA STEWARDSHIP: A CASE STUDY OF CENTRE OF LANGUAGE AND PRE- UNIVERSITY ACADEMIC DEVELOPMENT (CELPAD)**

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Ismail Mahmoud, Kairo, Johara Ghazali, Rifhan binti Abdul Ghafir and Dr.  
Mira Kartiwi

### **ABSTRACT**

Developing and sustaining a possible data stewardship structure requires a significant commitment and investment of resources from an agency. However, this more structured approach to data stewardship is essential to striking a balance between the tensions intrinsic in meeting data user needs and dedicatory the privacy and confidentiality of its respondents. In the end, privacy and confidentiality, which are typically perceived as business constraints can actually enable an agency's mission and business objectives by establishing the public's trust and cooperation as respondents. Data stewardship is essential, but establishing a data stewardship program is very not easy. One immediate challenge to a stewardship program is to identify the group or person responsible for a set of data and maintaining the same data for it's quality from the beginning until the decision making stage. In this case study, the authors chose CELPAD of IIUM, Gombak, Malaysia as the organisation to be investigated and the understanding on the data management environment focusing on the data stewardship element.