

**RESEARCH WORKS IN LIBRARY AND  
INFORMATION SCIENCE  
VOLUME 1**

**Yushiana Mansor  
Ahmad Bakeri Abu Bakar**



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**INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA**

# RESEARCH WORKS IN LIBRARY AND INFORMATION SCIENCE VOLUME 1

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## Editors

Yushiana Mansor

Ahmad Bakeri Abu Bakar



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## **20. CATCHA.COM.MY: USER SATISFACTION OF CLASSIFICATORY MODEL**

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### **ABSTRACT**

This chapter investigated users' perceptions of the classificatory models used by *catcha.com.my*. Each of the 6 models in the portal was evaluated based on the categories of content in the portal. Respondents were asked to indicate their levels of satisfaction with each of the category in the different models.

### **20.1 INTRODUCTION**

Fourty respondents participated in this study. They were explained about the classification models in *catcha.com.my*. The models were: Application model, Location Model, Medium model, Subject model, Reference model, and User models. For each of the model, respondents were asked to indicate their level of satisfaction with the different categories under the model.

### **20.2 APPLICATION MODEL**

Seven categories of Application model were found which the respondents expressed their satisfaction. The overall performance showed that most of the