

**RESEARCH WORKS IN LIBRARY AND
INFORMATION SCIENCE
VOLUME 1**

**Yushiana Mansor
Ahmad Bakeri Abu Bakar**



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Editors

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13. USERS' PERCEPTION OF IIUM OPAC

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ABSTRACT

This chapter summarises the findings of a survey among 100 International Islamic University Malaysia (IIUM) students' on the use of OPAC for Islamic subject search. It was found that subject search feature was not a popular feature among the students. In addition, when asked to construct subject search terms, most students exhibited different language-related problems such as grammatical and spelling errors. It was also clear that low degree of matchness between users' vocabulary and system's vocabulary has hampered the students' effort in utilising OPAC for topical or subject search.

13.1 INTRODUCTION

The study found that majority of the respondents claimed that IIUM OPAC is easy to use. More than half (82%) of respondents said the OPAC was very easy to use and somewhat easy to use. This could be due to majority of them had experienced using OPAC before, as all of the respondents were from the senior level (year 4) students of the Kulliyyah of Islamic Revealed Knowledge.

In order to explore the effects of bibliographic record design on the success of subject search, several questions had been asked to the