# Issues in Facilities Management and Maintenance Malaysian Perspective





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## ISSUES IN FACILITIES MANAGEMENT AND MAINTENANCE A MALAYSIAN PERSPECTIVE

#### MASARAH ALI PUTERI SHIREEN JAHNKASSIM



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### WASTE MANAGEMENT IN THE WORKING ENVIRONMENT -PRINCIPLES, ISSUES AND IMPLEMENTATION

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#### 1.1 INTRODUCTION

Waste often costs from 1% - 5% from an organization turnover (Cheeseman, 2002; Pike & Philips, 1998). Even though this percentage may be perceived to be small in comparison to others, but the costs always been a liability to the company. If the company can reduce it, there will be sufficient advantages to the overall performance of the company. Therefore it is important for an organization to have a good waste management program and waste management strategies in a building. This must be initiated by a compilation of Waste Management Policies and a waste management system which will be incorporated in the overall design of the building and should be implemented in the daily operation for all the stakeholders during the lifecycle of the building.

#### 1.2 FACILITIES MANAGEMENT

British Institute of Facilities Management (BIFM) defined Facilities Management as "the practice of coordinating the physical workplace with the people and work of an organization".