

# Information Retrieval

## Design and Sources

Roslina Othman



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INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA

# **INFORMATION RETRIEVAL: DESIGN AND SOURCES**

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**Editor**

Roslina Othman



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## 30. SEARCHING FOR MALAYSIAN GOVERNMENT DOCUMENTS

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Ruzaimah Mohammed Zain, Wan Ali Wan Mamat and Roslina Othman

### ABSTRACT

This chapter reports on the way the Malaysian Government documents are searched. In Malaysia, searching for government documents has gained its popularity. This is due to the fact that our public has become more information and computer literate that they demand for transparency in the management of government agencies. Thus, it is high time that the government publications and documents websites to be upgraded. The information needs and seeking behavior of the users should be given serious attention. The use of multiple languages, colors, search fields and buttons are recommended so that users will not find the web just as a finding device but most importantly as informative discovery tools.

### 30.1 Government documents

Government documents are written by the people, for the people. These are the most important documents in the world and the ones which really affect how we live (Nelson, 2011). Government documents are official publications ordered and published by federal, state and local governments.

In Malaysia, myGovernment is the single gateway to information and services provided by Malaysian Government agencies on the internet. The myGovernment initiative was undertaken by Malaysian Administrative Modernization and Management Planning Unit (MAMPU). MAMPU is a central agency under the Prime Minister