# Readings in Marketing: An Islamic Perspective

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Research Management Centre
INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA



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## **Contents**

About the Editor	viii
Preface	x
Acknowledgement	
Abstracts	xviii
SECTION A: INTRODUCTION	
Conscientious Marketing: Setting Foundation in     Making a Difference in People's Lives	1
Zahir A. Quraeshi, Mushtaq Luqmani, Roberta J. Schultz & Osman M. Zain	
SECTION B: CONSUMER BEHAVIOR	
ISSUES	
Journey to Market Segmentation Theory: Islamic Perspectives	31
Muhammad Arham	
3. The Potential of Ethnic Marketing in Australia:	<b>4</b> 9
The Case of Halal Foods  Alvin M. Chan	
.4. Islamic Banking Brand Preference Among Students in Malaysia	71
Khaliq Ahmad, Micheal Dent & Ghulam Ali Rust	am

✓ 5.	Customer Satisfaction Towards Islamic and Conventional Bank in Tunisia: A Study Using Cornfirmatory Model Ali Hadj Khalifa & Yusuf Ismail	91
SECT	TION C: PRODUCT ISSUES	
6.	Product Pyhilosophy in Islamic Marketing  Muhammad Arham	119
7.	Halal Product Marketing in Malaysia: A Study on the Essential of Halal Certificate Zulzaidi Mahmood	137
8.	Will Those Targeted Pay More? The Issue of Halal Logo Ernest Cyril de Run & Lau Wee Ming	161
9.	Corporate Image of Islamic Banks in Malaysia: An Institutional Theory Approach Ismah Osman, Kalthom Abdullah, Nurdianawati Irwani Abdullah & Ahassanul Haque	175
	TION D: PRICE, DISTRIBUTION, AN MOTIONAL ISSUES	D
10	D. Perspectives of Musli Consumers on Islamic Pricing Practice Among Businesses in Malaysia	207

Mohd Ismail Ahmad & Santhapparaju

11. Export Market Orientation Behaviours In Malaysia:	225
The Halal Industry Retrospective	
Asmat Nizam Abdul Talib & Ili Salsabila Abd. Razi	ak

- 12. Perception of Deceptive Practices of Companies: 247
  An Islamic Perspectiv

  Kalthom Abdullah & Yusof Ismail
- 13. A Study on Advertising Practices of Islamic Banking 277 in Malaysia: An Empirical Assessment Under Islamic Observation

  Ahassanul Haque, Mohd Ismail Sayyed Ahmad, & Sabbir Rahman

### **CHAPTER 4**

## ISLAMIC BANKING BRAND PREFERENCE AMONG STUDENTS IN MALAYSIA

Khaliq Ahmad\* & Michael M Dent.\*\*

#### INTRODUCTION

Youth of any country and nation are the future of the nation. A sizeable population of such youths is in campuses. To understand the brand choices of any product and services by these students are necessary for potential marketing of goods and services. Banking services in any campus is as necessary as food, groceries, and book shops. Tertiary educational institutions' students have a clear need for banking services because of fees, expenses and cash needs.

The usefulness of opening and keeping bank accounts is therefore pre-evident and Islamic banks are preferred due to specific need of Muslim students. Hence the focus on their brand image and the services of these Islamic banks offer is inevitable. Indeed, understanding bank selection from Muslim customer's perspective can provide useful information to banks' senior management in helping them allocate resources and designing products that could attract and retain potential customers beside better and quality services to existing customers.

The importance of this study can be viewed from two dimensions: theoretical contributions and practical implications. Theoretically, the study fills an important gap in the literature, which is, exploring bank selection criteria for potential young customers