Islamic Tourism & Opportunity in Global Halal Market

28/March/2010 Presentation at Islamic Tourism Centre Mid Valley, Kuala Lumpur

INTRODUCTION

 Malaysia started an initiative to encourage tourist arrivals from Muslim nations and Muslim communities abroad with the launching of the Islamic Tourism Centre (ITC) in Malacca.

The establishment of the ITC is in line with the country's aim to make Malaysia a major global tourism destination.

- "In terms of the economy, the Islamic tourism [industry] aims to expand tourism within the Muslim world,
- To experience a sustained and substantial increase in per capita income; thus to undergo economic development.

Net economic welfare

- tourist destinations and strengthen cooperation between governments and institutions in Muslim countries,"
- With regard to the arts, Islamic tourism would focus on tourism programs and events that are acceptable to the religion."

per: Azalina Osman

 Serious discussions about boosting Islamic tourism in Malaysia began in the middle of 2008, during the inaugural Global Islamic Tourism Conference and Exhibition, which was held from July 30 to August 1. Deputy Prime Minister Datuk Seri Najib Tun Razak (as he then was) called for Malaysia's leadership in developing the Islamic tourism **industry**. "Malaysia should take the lead in this. I believe the time has come for some concrete efforts to galvanise our joint abilities to work on this initiative properly," he said.

Why Islamic Tourism?

 "Islam is a religion of peace and tourism is an activity of peace. It is part of the process of peace building and developing relations between people. The building of peace – whether involving people or the environment – is very much part of Islam"

per -Imtiaz Muqbil, Thailand's Travel Impact Newswire executive editor

WHAT IS MALAYSIA'S STRENGTH?

Shariah Compliance Hotels Islamic & Advanced Architecture Islamic Museums & Arts **Islamic Education & Institution Reputed Mosques Muslim Friendly Hospitality & Services**

C - C - abundance choice of halal food & drinks
 -prayer room/surau within the shopping mall
 - excellent travelers/tourist facilities by PLUS and almost all highways in Malaysia
 -Beauty spa for Muslim ladies, etc.

WHAT ARE THE OPPORTUNITIES?

- 1.6 billion Muslims are excellent market for halal products & services - business opportunity
- Halal products and services are acceptable to non-Muslims
- Rapid development and interest in halal products and services in Malaysia and in the world
- Products with halal logo synonymous with quality products

 Malaysia's multi-ethnic and multi-religious society

IMP3: 2006-2020 Chapter 21 – Development of the Halal Industry

CHALLENGES?

Administrative Framework:

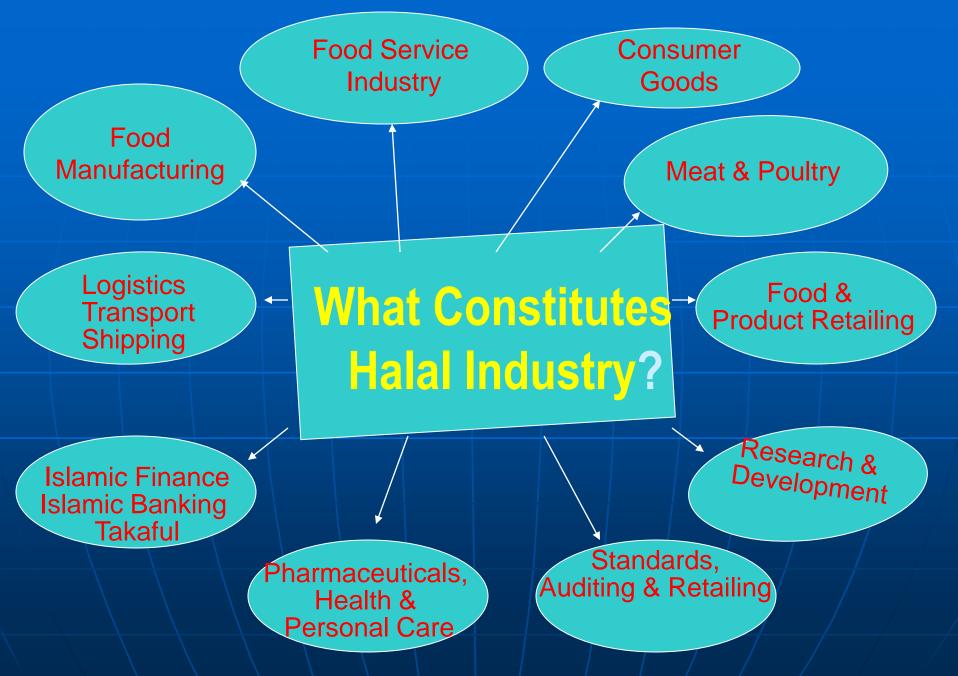
- 1. Code of Practice
- 2. Guidelines
- 3. Manual Procedure
- 4. Standards
- 5. Best Islamic Practices/SOPs

e.g. 1. Ideal ★ rating for Shariah Compliance hotel 2. Islamic Spa Practices 3. MS:

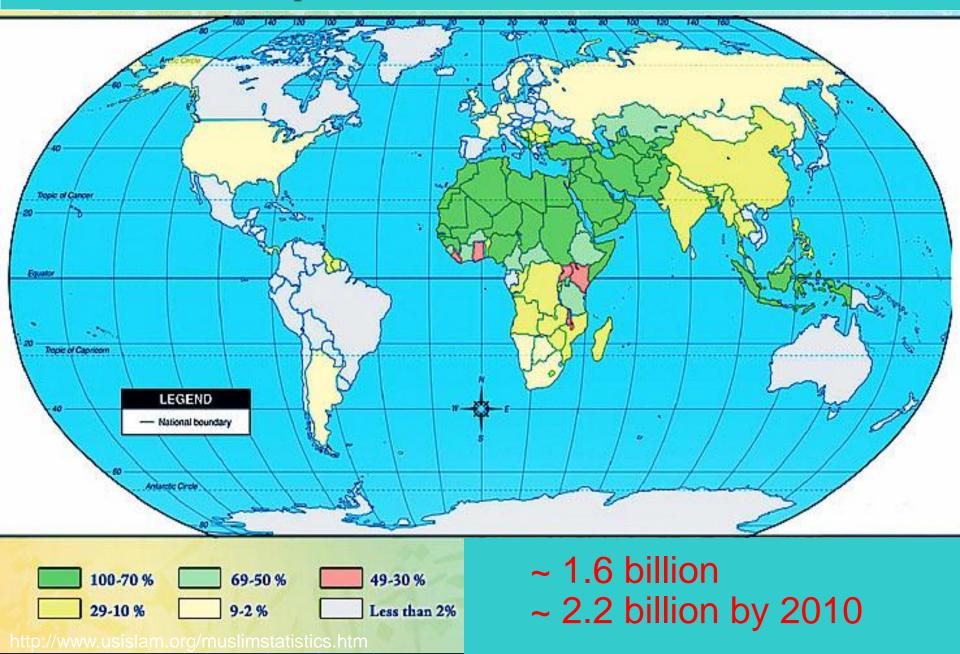
Strategies and Policies

- enhancing awareness of Malaysia as Centre for Islamic Tourism/Halal products and services
 - managing increasing regional competition
 - leveraging upon outward investments to gain access of raw materials & enhance competitiveness
 - developing halal-compliant services
 - using and leveraging upon Malaysian Halal standard to differentiate Malaysia's halal services
 - service quality assurance

- undertaking systemic development of islamic tourism
- enhancing coordinating among agencies
- strengthening institutional and human resource capacity



Muslim Population: Potential Market





Marketing (Promotional Activities)

MIHAS (Malaysia International Halal Showcase)
Specialised Marketing Missions

e.g. MOU with existing Airlines to providing sufficient tourism information on board

- Trade Fairs/Tourism Fairs
- International Promotion Booths
- Directory of Halal Tourism/Services

Malaysia Halal Hub Initiative

Complementary (Supporting Endeavours)

- World Halal Forum Platform for Industry players to interact
- National Halal Industry Forum Platform for local industry players to discuss issues of national interest
- Halal Journal create, maintain and increase awareness of halal
- International Networks



Halal Industry Research Centre www.iium-halal.com Ground Floor, Block E1, Faculty of Engineering Building International Islamic University Malaysia P.O. Box 10, 50728 Kuala Lumpur, MALAYSIA

noriahr@iiu.edu.my