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Understanding Stakeholders' Perceptions: Assessing the Effectiveness and Fulfilment of Expectations in the Post Basic Nursing Programme at IIUM

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Abstract

Background: The International Islamic University Malaysia (IIUM) Post-Basic Nursing Programme prepares registered nurses with advanced knowledge and specialized skills to excel in clinical practice and contribute effectively to healthcare services. The programme's success depends on meeting key stakeholders' needs. Understanding stakeholder viewpoints is crucial to programme evaluation and improvement. Semi-structured interviews with stakeholders will fill the research gap in this study. The study explored the perspectives of local preceptors, practicing nurses, healthcare institutions, and regulatory bodies to assess their expectations in the IIUM Post Basic Nursing Programme. Objectives: This study aimed to explore stakeholders' perceptions of the effectiveness of the IIUM Post Basic Nursing Programme and evaluate the fulfilment of expectations from multiple perspectives. Methods: A qualitative descriptive study was conducted with nine stakeholders from three sub-specialties: emergency care, critical care, and peri-operative care. Data were analysed using thematic analysis, and the themes and sub-themes were verified with NVivo 12 Plus. Results: The study identified three main themes: (i) Perceptions and fulfilment of stakeholder's expectations for students' learning (ii) Barriers and challenges to the fulfilment of stakeholder's expectations on the post-basic nursing program; and (iii) Suggestions and expectations for future programs. Conclusion: Incorporating stakeholder feedback and continuous programme evaluation will ensure a nursing education that meets dynamic healthcare industry needs and serves the community effectively. © 2024 Asia Pacific Higher Learning Sdn Bhd., Lincoln University College. All rights reserved.

Author Keywords

Expectations; Perceptions; Post Basic Nursing Programme; Stakeholder

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