

National Mediation Conference (NMC) 2023 – Provisional Programme

As at 8 June 2023

Sunday, 3 September 2023

10.00	Pre-conference Workshops
17.00	Conference Registration Opens
18.00 -19.30	<p>Welcome Reception Level 4, Museum of New Zealand Te Papa Tongarewa (55 Cable Street, Wellington) Cultural Welcome</p> <p>(Signs of a Nation, Museum of New Zealand Te Papa Tongarewa) Drinks on arrival while you orient yourself with this incredible space.</p>

DAY 1 – Monday, 4 September 2023

08.00	<p>Registration Desk Open Level 1, Tākina Convention Centre</p>					
09.00 – 10.15	<p>PLENARY SESSION 1 Venue Chair</p>					
09.00 – 09.30	<p>CONFERENCE OPENING & OFFICIAL WELCOME Mihi Whakatau - Opening from Mana Whenua and NMC Welcome Address</p>					
09.30 – 10.15	<p>KEYNOTE ADDRESS 1 Everard Halbert Title TBC</p>					
10.15 – 11.00	Morning Tea & Exhibition					
11.00 – 12.30	CONCURRENT SESSION 1					
	Session 1.1: Workplace/Employment	Session 1.2: Conciliation	Session 1.3: Research, Training, Education	Session 1.4: First Nations, Peace-making, RJ	Session 1.5: FDR	Session 1.6: FDR
11.00	Mitigating the impact of unconscious bias in workplace conflict Bron Williams	Conciliation Essentials: a primer for aspiring conciliators Justin Toohy	Teaching mediation/FDR in critical social work program: resisting discourses to improve practice Joanne Clark, Christine Jones	Can mediation be reimagined to manage conflict in a remote Aboriginal community? Craig Jones	Child participation in FDR mediation: A public health issue Jill Goldson	The Forgotten Ones: Inner City Opportunities for Dispute Resolution Using Med-Arb Mika Covington
11.30	Turning Conflict into an Opportunity for Gender Equality, Cultural Safety and Transformation Karen Iles	Horses for Courses Standardising Conciliation Practice without losing the benefits of Diversity Seema Parekh	Courageous conversations – meaningful clinical supervision for Family Dispute Resolution Practitioners (FDRPs)	The role of Gurruṯu (kinship) in Yolŋu dispute resolution Rarriwuy Marika, Wayalwaŋa Marika, Maminydjama Maymuru,		Remediation and Modern Slavery: intersection of dispute resolution and social justice challenges Sarah Blake

			Louise Elkington, Tara Houseman	Clinton Gaykamanu, Dipililŋa Marika		
12.00	Organisations are the root cause behind workplace conflict Tess Nobile		Designing and Implementing a Family Dispute Resolution Teaching Clinic Rachael Field, Libby Taylor	Grounding: Building Self Resilience as a cross-cultural peacemaker Sarah Blake, Bettina Danganbarr	FDR and a child's right to participate in decisions that affect them Machiko Hodge	
12.30 – 13.30	Lunch & Exhibition					
13.30 – 15.30	CONCURRENT SESSION 2					
	Session 2.1: Workplace	Session 2.2: Conciliation	Session 2.3: Research etc	Session 2.4: First Nations	Session 2.5: FDR	Session 2.6: Community Mediation
13.30	Restoring Relationships in Workplaces using a Narrative Restorative Framework Debbie Dunn	The way forward - Conciliation principles and user experience in Arbitration design Alyssa Duffy, Marguerite Darmody, Jack Nalpantidis	The Australasian Dispute Resolution Journal: A tribute and future vision Pauline Collins, David Spencer	Gathering Food for Thought: First Nations peoples' approaches to peacebuilding and peacemaking Alysoun Boyle, Helen Bishop, Bin Li	Enhancing the voice of older Australians in complex family dynamics Dale Bagshaw, Linda Fieldstone, Sue Bronson, Susan Cochrane, Nick Tebbey	Saving Jobs Through an Effective Third-Party Facilitation and Mediation Process Preceding Dismissals for Operational Requirements in South Africa Adriann van der Walt, Glynis van der Walt
14.00	Restorative Practices: Shifting from Mediator to Restorative Practitioner Patricia Brady	Mediations Generally Reduce Disputed Elements Allowing Parties to Consider a Reasonable Outcome Richard Whitwell	Restorative practice in the workplace - starting with ourselves Daniel Kleinsman, Caitlin Turner			The place of Restorative Practice alongside Family Dispute Resolution Astrid Gerrits
14.30					Speaking about Voice Tania Miletic, Helen Bishop	Mediating with Rainbow Families and Reflective Practice Adrien March
15.00 – 15.30	Afternoon Tea & Exhibition					
15.30 – 17.00	CONCURRENT SESSION 3					
	Session 3.1: Workplace	Session 3.2: Court-connected DR	Session 3.3: Research etc	Session 3.4: Restorative	Session 3.5: FDR	
15.30	ATO Manager Coaching Project Tina Hoyer	Court Annexed Dispute Resolution - the catalyst for systemic change. Anne-Marie Rice	A 'Roach' in your training is a wonderful thing Linda Kochanski, Justin Lynch	Overcoming systemic ignorance: Understanding the impact of whiteness Adreanne Ormond, Madeleine Taylor	International Investigation of Best Practice in Parenting Coordination Anne Marie Cade	
16.00	Healing Toxic Workplaces - Combining ADR and Ecology to Create Change! Ruth Sirman	Court-Annexed Mediation: Why it Works and the Implications for Case Management Christopher Boyle	Advanced emotions skills: Can we ever really know what another is feeling? Samantha Hardy, Judith Rafferty			
16.30		Judge and Mediator: a new hybrid process Sala Sihombing		More Pride than Shame: Restorative Justice on Turtle Island Janice Makokis, Archie Zariski	Lawyer-Assisted Family Dispute Resolution: evaluating outcomes from a partnership model Genevieve Heard, Jennifer Lindstrom, Andrew Bickerdike	
17.00	Day 1 Closes					

17.30	MSB Social Event - TBC
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DAY 2 – Tuesday, 5 September 2023	
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08.30	Registration Desk Open
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09.00 – 10.30	PLENARY SESSION 2 Venue Chair
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09.00 – 09.45	KEYNOTE ADDRESS 2 Emily Barnes Title TBC
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09.45 – 10.15	Mediator Standards Board
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10.15 - 11.00	Morning Tea & Exhibition – Poster Q&A
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11.00 – 12.30	CONCURRENT SESSION 4
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	Session 4.1: Mediation/DR Theory	Session 4.2: Community-focused mediation	Session 4.3: Research etc	Session 4.4: Restorative	Session 4.5: FDR
11.00	Playing devil's advocate: the double-edged sword of reality testing Lola Akin Ojelabi	Psychological Techniques in Resolving Social or Community Disputes in Community-focused Mediation Pamilia Lourdunathan Andrew	The future of dispute resolution research, training, education, and practice is intercultural Rory Gowers	Building a Consent-Based Framework for Restorative Conferencing of Coronial Matters Amanda O'Neill	How to Better Engage Fathers in Family Mediation Nurit Zubery
11.30	Reflective Practice Model Kathleen Yeoman	The Prospects and Challenges of Inter-Religious Mediation in Malaysia Aishah Azlan	Educators' Self-Efficacy/Skill Set Implementing Restorative Practices in Response to Black Male Students Jamesha Mack	Adult Pre-sentence Restorative Justice in Australia - developments since Larsen's 2014 Review Richard Denning	
12.00	The "Mediator's Offer" - yes, or no? What, when, how, and meaning John Hall	Interreligious Mediation in Malaysia: The Needs, Requirements, Challenges and the Way Forward Haslina Ibrahim	Creating an Inclusive Environment through Sharing Deep Stories Daniel Fridberg	FGC in Australia from a participants perspective Eve Clare	How trauma informed practice can help facilitators, improve practice, and benefit clients. Jodie Grant

12.30 – 13.30	Lunch & Exhibition – Poster Q&A
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13.30 – 15.00	CONCURRENT SESSION 5
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	Session 5.1: Mediation/DR	Session 5.2: Community	Session 5.3: Research etc	Session 5.4: Restorative	Session 5.5: FDR
13.30	The Imperative of Learning from History for the DR Profession's Future Rachael Field	Mediating Gender based violence in an urban community: Challenges, lessons, and innovations Dudzirho Nhengu	Contributing to professional mediation ethics through understanding and practicing with procedural justice Jennifer Hurley	Justice needs of sexual violence survivors and their experiences with justice processes Judith Rafferty	Complex Family Matters Essential principles for the Family / School Relationship Cheryl Lacy
14.00	The New Zealand Commercial Mediation Study (2015-2021) Grant Morris	Creative Conflict Management Romano Iluka	Being courageous and curious about suicide when working with conflict Melanie Schroder	Restorative justice responses to gender-based and sexual violence in Australia and NZ Serge Loode	
14.30					Collaborative Case Management - Family Dispute Resolution Richard Johnson

15.00 – 15.30	Afternoon Tea & Exhibition – Poster Q&A				
15.30 – 17.00	CONCURRENT SESSION 6				
	Session 6.1: Mediation/DR	Session 6.2: Community	Session 6.3: Innovations	Session 6.4: Restorative	Session 6.5: FDR
15.30	A uniform approach to confidentiality under the Uniform Evidence Act. Tasman Fleming	Community Mediation for Peace: Community Peace Cops working with Police Officers Madhu Panthee	Holistic and Playful Innovations for Solvers and Resolvers of Conflict: Vulnero-empowero-resilio strategies Laurence Boulle, Joelene Nel, Mark Seton	Restorative Practices in the Workplace Haley Farrar, Sarah Roth Shank	Relationship Mediation: reuniting and restoring Mieke Brandon
16.00	Can't Buy My Silence: Non-Disclosure Agreements, law reform and mediation practice Anne Sutherland, Julie Macfarlane	Community Mediation in Singapore: Lessons and Challenges Melvin Loh			How a Professional Divorce Coach can prepare clients for Effective Conflict Resolution? Anne Marie Cade
16.30		Sustainable conflict engagement framework: A tool for supporting parties with enduring conflict Judith Rafferty	The Sheer Negotiation Model: A new and inquisitive model of conflict resolution Noa Sheer	Coaching for a conflict mindset shift Samantha Hardy	
17.00	Day 2 Close				
18.30	Conference Dinner (venue TBC)				

DAY 3 – Wednesday, 6 September 2023					
08.30	Registration Desk Open				
09.00 – 10.30	PLENARY SESSION 3 Venue Chair				
09.00 – 09.45	KEYNOTE ADDRESS Grant Morris Mapping Mediation in Aotearoa New Zealand: The attempt to map all mediation in an entire nation				
09.45 – 10.15	Plenary Talk - Resolution Institute				
10.15 - 11.00	Morning Tea & Exhibition				
11.00 – 12.30	CONCURRENT SESSION 7				
	Session 7.1: Mediation/DR	Session 7.2: Community	Session 7.3: Innovation	Session 7.4: Peace-making	Session 7.5: FDR
11.00	Revising the IMI Code of Professional Conduct Zachary Calo, Lola Akin Ojelabi	Climate Change and Mediation: Case Studies resulting from Natural Disasters in Australia Ippei Okazaki	Lovingkindness in family mediation Susan Hamilton-Green	Peace-Meal: Nourishing Connection, Courage, and Change Tania Miletic, Helen Bishop Dr Serge Loode	How to benefit children and families better through a family mediation model? Amel Ketani
11.30	To Be or Not to Be Human - The Question for Mediators Margaret Ross & Greg Rooney	How stakeholders can more effectively resolve environmental disputes Deborah Lockhart			Post-separation co-parenting apps: what should practitioners know? Genevieve Heard, Andrew Bickerdike

12.00		Conflict Revolution - How is the practice of mediation changing. Alison Haly	Pets, Power tools and 'Potential Persons': The Intersection between FDR and PDR Nicole Simmonds, Beth Devlin	Building peace amidst conflict: women-to-women diplomacy; an innovative peacebuilding approach in Myanmar. Godwin Yidana	Secrets revealed: Working with lawyers in Small Pool Property FDR Freia Carlton, Carmel Cumberbatch, Mark Hebblewhite
12.30 – 13.30	Lunch & Exhibition				
13.30 – 15.00	CONCURRENT SESSION 8				
	Session 8.1:	Session 8.2: DR Design/Online	Session 8.3: Innovation	Session 8.4: Peace-making	Session 8.5: FDR
13.30	Mediating the Mediator Sala Sihombing	Online FDR - 'end to end' FRC service delivery Tara Houseman, Louise Elkington	Creative Arts in Conflict Engagement: Possibilities and Challenges Michelle Le Baron	Teaching Conflict Resolution in a Vocational Education Context in Aotearoa-New Zealand Daniel Fridberg	Family Dispute Resolution- Is it Conciliation and does it matter? Susan Hamilton-Green
14.00	What, after all, are interests? John Steele	Using a trauma informed lens in Family Dispute Resolution Catherine Tregillis			
14.30		Courageous Conversations in Family Mediation: A Mock Pre-Mediation Session Utilising Technology Innovations Fiona Kirkman	Over-Shadowing Climate's Dark Shadow? Laurence Boule	Process Facilitation-Centred Approach to Peacebuilding and Conflict Transformation Zabra Siwa	Next steps - when mediation result in partial but not total agreements Matthew Shepherd
15.00 – 15.30	Afternoon Tea & Exhibition				
15.30 – 17.00	Plenary 4 Venue Chair				
15.30	Panel Session (Speakers TBC)				
16.30	Conference Closing Handover to next NMC				
17.00	Day 3 Close & Farewell Drinks (venue TBC)				



Haslina Ibrahim IIUM <haslina@iium.edu.my>

NMC 2023 - Proposal Submission Acceptance Notification

3 messages

NMC 2023 <nmc@confer.co.nz>
 Reply-To: NMC 2023 <nmc@confer.co.nz>
 To: HASLINA IBRAHIM <haslina@iium.edu.my>

24 March 2023 at 08:36



HASLINA IBRAHIM
 INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA
 ID: 29

Dear HASLINA,

Thank you for submitting a proposal for the National Mediation Conference 2023. We are pleased to advise that the following proposal/s have been **accepted for Oral Presentation**.

Presentation Details

Title	Interreligious Mediation in Malaysia: The Needs, Requirements, Challenges and the Way Forward
Abstract Number	22
Abstract Status	Accepted
Theme	04. Community-focused mediation, and other community-focused processes
Presenter	Assoc. Prof. Dr. HASLINA IBRAHIM Affiliations: INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA

Presenters

If the person/s listed above are not the presenters, please notify us by emailing their details to nmc@confer.co.nz.

Conference Programme

As we put the programme together, we expect to accommodate your preferred presentation format, however, final details about the exact allocation in the programme will follow in a couple of weeks. This will include your allocated presentation date and time.

Conference Registration

All presenters are required to register and pay the conference registration fee in order to be included in

the programme and to present in person. Presenting authors will receive a \$50 discount on their registration fee; we will send you a 'presenter registration' link as soon as registration is open.

Accommodation

We have secured some great rates at some of Wellington's main hotels. Please visit the [conference website](#) for further information and details on how to book.

If you wish to withdraw your submission

Please notify the organisers immediately at nmc@confer.co.nz.

If you have any questions, please contact us on 04 384 1511 or email us at nmc@confer.co.nz.

Kind regards,

Claudette van der Westhuizen | Conference Manager

Conferences & Events Ltd. On behalf of NMC 2023

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Haslina Ibrahim IIUM <haslina@iium.edu.my>
To: NMC 2023 <nmc@confer.co.nz>

24 March 2023 at 08:51

Dear organizer,

Greetings.

Thank you very much.

[Upholding Adab, Strengthening Knowledge Culture and Radiating Values](#)

Regards

Assoc. Prof. Dr. Haslina Ibrahim

Deputy Dean Responsible Research and Innovation

KIRKHS

&

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[Quoted text hidden]

Haslina Ibrahim IIUM <haslina@iium.edu.my>
To: assoc.prof.dr.haslina@gmail.com

27 March 2023 at 10:04

السَّلَامُ عَلَيْكُمْ وَرَحْمَةُ اللَّهِ وَبَرَكَاتُهُ

Thank you, wassalam

[Upholding *Adab*, Strengthening Knowledge Culture and Radiating Values](#)

Regards

Assoc. Prof. Dr. Haslina Ibrahim

Deputy Dean Responsible Research and Innovation

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INTRODUCTION

The challenging pluralistic world

- 1 The challenging pluralistic world we live today; the speed of technology bring people across the globe into proximity; hence plurality, coexistence and engagement

The loopholes

- 2 Loopholes on risk management and damage control dealing with religious differences

The objective

- 3 To promote the dynamic and pro-active role of mediation in conflict resolution; going beyond the reactionary approach of interreligious dialogue



Findings of survey with community in Kg. Sg. Chinchin, Gombak

19 community members, in depth interview method.

- Unaware of religious disputes
- Care less
- Take for granted
- Police affairs/ leave to authorities
- Lack of communication with people of different races and religions
- Not important to get in touch
- Communication barrier; hamper interreligious relationship
- Types of conflict; aggressive behavior during festival
- No idea at all on mediation



THE NEEDS: ISSUES FACED BY THE MALAYSIAN COMMUNITIES

- Racial issues & prejudices
- Religious sensitivities
- Poverty and delinquency
- Neighbourhood issues/disputes



WHAT ARE THE REQUIREMENTS?

1. Policies
2. Political will
3. Commitment from government agencies, NGOs
4. Involvement from grassroots
5. Training modules
6. Funding
7. Incentive
8. Database
9. Centralised body



WHAT ARE THE CHALLENGES?

1. Awareness
2. National priority
3. Participation from the grassroot
4. Professionalism and credibility
5. Level of education
6. Skill and knowledge
7. Trust
8. Sensitivity

THE WAY FORWARD

- 1 Empowering community leaders
Community leaders need more skills to empower them – university community engagement project
- 2 Credible mediator
Malaysia needs to train more credible mediator at the grassroots level to realize unity and integration
- 3 Structured management of mediation
It is timely to establish a center under the Ministry to manage the mediation affairs.





Kia Ora

